# **Successful Sales**



# on Amazon



**Presented by Nick Hawks** 



# amazon.com

### **Amazon - Statistics & Facts**

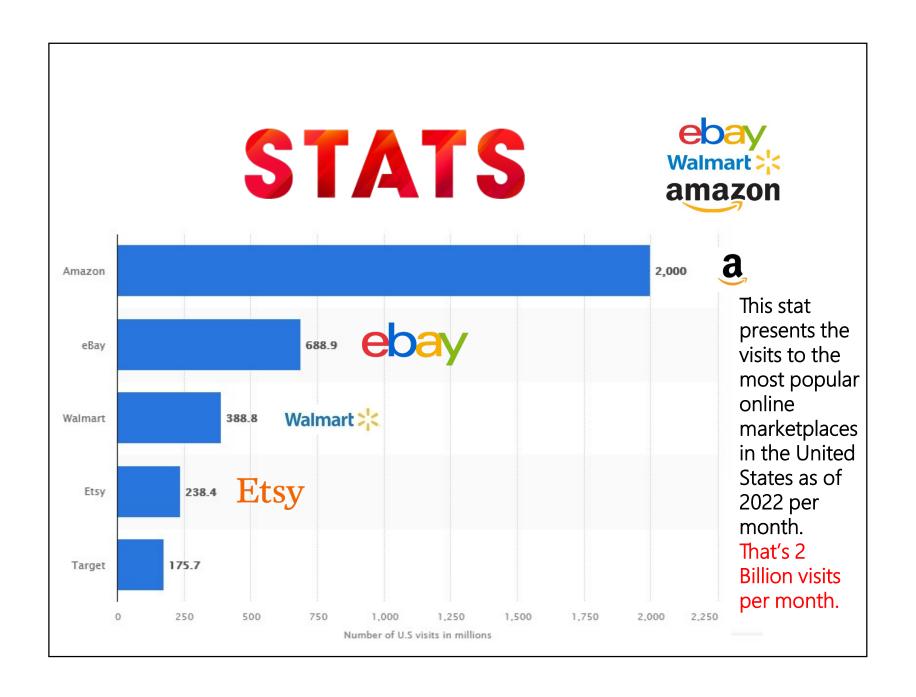
Published by J. Clement,

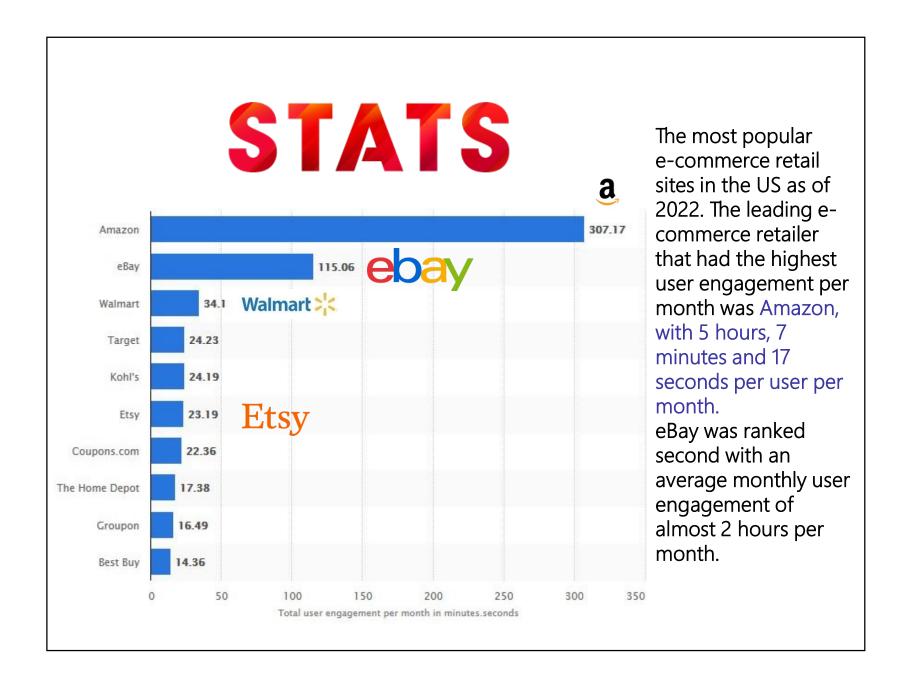
Amazon.com is an international e-commerce company offering online retail, computing services, consumer electronics, digital content as well as other local services such as daily deals and groceries. According to recent industry figures, Amazon is the leading e-retailer in the United States with 514 billion U.S. dollars in 2022 net sales, up from 487 billion in 2021. The majority of the company's revenues are generated through e-retail sales of electronics and other products, followed by third-party seller revenues.

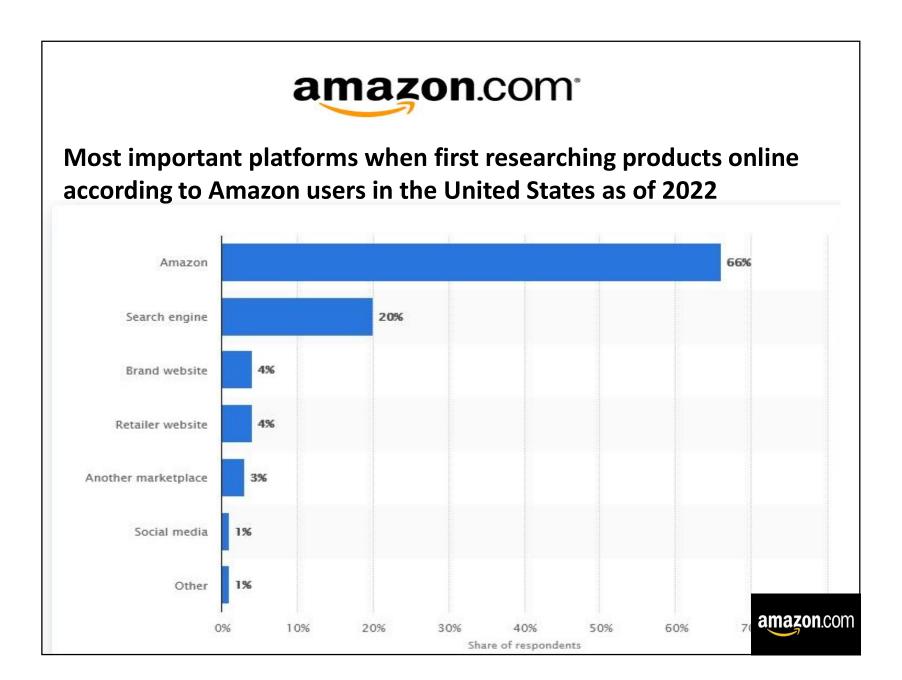












a

### **Almost Everyone Price Checks on Amazon**



Amazon almost always jumps to the tops of shoppers' list for price checking, with 9 out of 10 shoppers checking out the marketplace for what the best deals are. When consumers do that, it's because they're looking for the best all-around package of price, customer service and shipping speed.





Three-quarters of sellers are profitable in 2022, despite serious disruptions due to supply chain issues and the continued COVID-19 pandemic.

# Amazon seller earnings rise over time as sellers gain ecommerce experience



**63%** of sellers achieve profitability within **one year** of launching their business on Amazon.



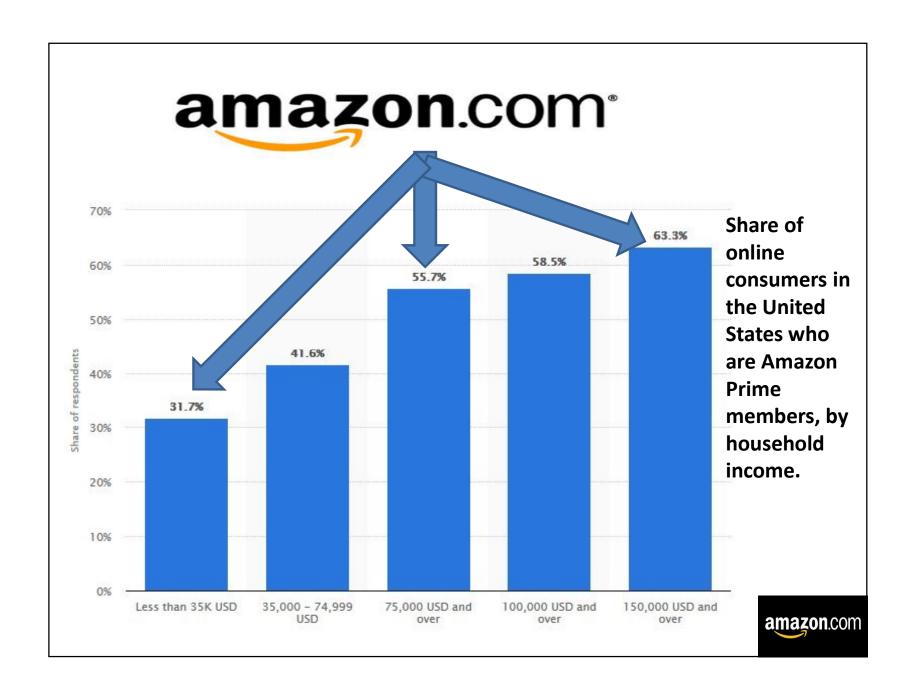
**25%** of sellers with **2 or fewer years** in business on Amazon are earning over \$100,000 in annual ecommerce revenue.



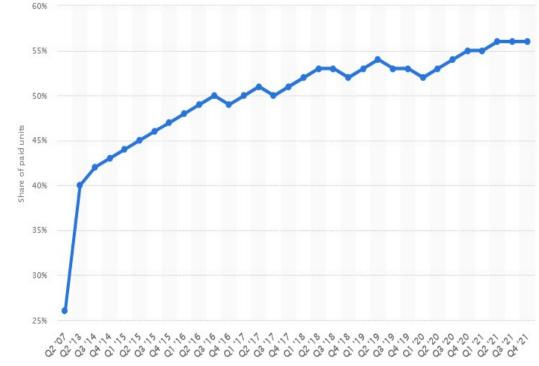
**60%** of sellers with **3+ years** in business on Amazon are earning over \$100,000 in annual ecommerce revenue.







# amazon.com°



# amazon.com<sup>a</sup>

### 3<sup>rd</sup> Party Sellers

Amazon not only boasts a hugely successful online retail platform but also a thriving digital marketplace which is seamlessly integrated with the main retail shopping experience. In 2021, 56% of items were sold by third-party sellers.

Nearly three-quarters of Amazon seller businesses had between just one and five employees.







# **a** Amazon Sales Per Second, Minute and Hour

- Each second, Amazon records \$4,722.
- Each minute, those sales amount to \$283,000.
- And in an hour, that averages more than \$17 million.

# Prime Members Spend a Lot

There are over 100 million Amazon Prime members around the world (more Prime members than non), and they typically spend over \$1,000 a year. This might be an extra incentive to fulfil with Amazon, or at least make your items Prime-eligible.

For those without a Prime membership, they tend to spend a little less freely than their Prime counterparts. About three-quarters of non-Prime shoppers spend between \$100 to \$500 a year on Amazon.

# Amazon's Share of the US Ecommerce Market is 45%

Amazon itself has an inventory of about 12 million items across all its categories and services. But if you go broader and look at all the items that Marketplace sellers list, that number expands to about 350 million. It's a lot of competition, yes, but it's also a lot of visibility and sales.

According to Statista, Amazon was responsible for 45% of US ecommerce spending in 2019

— a figure which is expected to rise to 47% in 2020.

# **a** Almost 1 in 3 Americans Have a Prime Membership

The US Amazon Marketplace is a huge one, with over 95 million Americans claiming a Prime membership. They make up close to two-thirds of Amazon's total US audience.

# **a** Millennials Are the Biggest Audience

Millennials might get a bad rap in some areas, but not when it comes to using Amazon. They outpace Baby Boomers by a ratio of two to one for using Amazon as a shopping tool.

## Amazon is Taking Over Traditional Brick-and-Mortar Categories

One of the biggest changes in shopping behaviour is the home improvement industry. Before, buyers would head to their local hardware store and have a pro help them pick out products in person, but Amazon's 1.1 million home improvement items display a clear shift away from offline shopping in that area.



### How Selling on Amazon Works



#### List your products

If a product is already available on Amazon, just add the quantity, condition, and price for your offer. Professional Sellers can add large batches of items using bulk listing tools.



#### Customers can see your products on Amazon

With features like 1-Click and a brand millions trust, Amazon helps customers make quick, easy, worry-free purchases.



#### Ship products to customers

Amazon notifies you when customers place an order. Use Fulfillment by Amazon and let Amazon do the shipping—or handle shipping yourself.



#### Get paid

Amazon deposits payment into your bank account at regular intervals, and then notifies you that your payment has been sent.

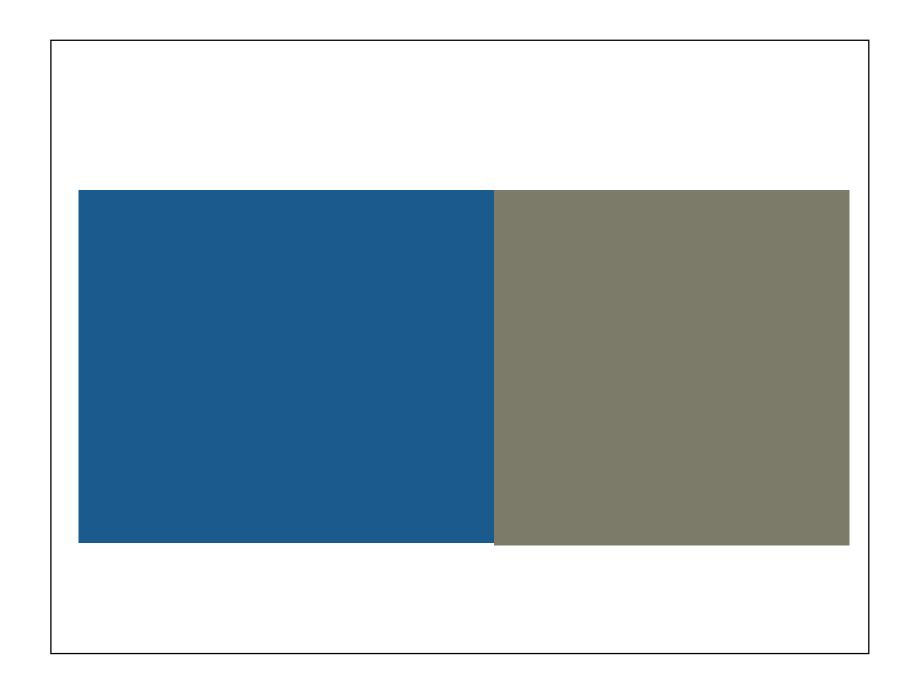
Have questions? Check out our FAQ ()

"With Amazon, we can sell our innovative products to customers around the globe." Bernie Thompson, Founder, Plugable Technologies



Please note: All new Selling on Amazon subscriptions include access to sell on Amazon.com as well as Amazon.ca. Fees, available product categories, and selling requirements may vary between the two marketplaces.

\*Offer limited to new Professional Selling on Amazon subscriptions only. Offer is not available to sellers who have previously registered to list on Amazon.com. Offer includes one month of subscription fees only (you will be charged other fees, including referral fees, for items that sell on Amazon). A credit of \$39.99 will be posted to your seller account to offset one month of subscription fees charged. Other limitations apply. After the trial p automatically charge your credit card the monthly subscription fee at the beginning of every month thereafter.





### **How FBA works**

Fulfillment by Amazon can help decrease fulfillment headaches as you scale your business.



Step 1: Set up FBA

Create your Amazon selling account, and login to Seller Central to set up FBA.

Step 2: Create product listings

Once you add products to the Amazon catalog, specify FBA inventory.

Step 3: Prepare products

Prepare the products for safe and secure transportation to a fulfillment center, according to <u>Amazon packing</u> guidelines and shipping and routing requirements.

Step 4: Ship products to Amazon

Create a shipping plan, print Amazon shipment ID labels, and send shipments to Amazon fulfillment centers. Learn more about sending inventory to Amazon.



Your products are eligible for Amazon Prime FREE Two-Day Shipping, FREE Shipping, and more.

Prime members love FREE Two-Day Shipping, and all Amazon.com customers can get free shipping on eligible orders. When you list products for FBA, they are eligible for free shipping, too. Qualified FBA listings are displayed with the Prime logo, so customers know that Amazon handles packing, delivery, customer service, and returns.









### FBA fulfillment fees (apparel)

Fee per unit includes picking and packing your orders, shipping and handling, customer service, and product returns. Fees are based on the weights and dimensions of your product.

Learn more about product size tiers on Seller Central Help. 7



Size tier	Max dimension	Shipping weight <sup>1</sup>	Fulfillment fee
Small standard	15" x 12" x 0.75"	4 oz or less	\$3.43
		4+ to 8 oz	\$3.58
		8+ to 12 oz	\$3.87
		12+ to 16 oz	\$4.15
Large standard	18" x 14" x 8"	4 oz or less	\$4.43
		4+ to 8 oz	\$4.63
		8+ to 12 oz	\$4.84
		12+ to 16 oz	\$5.32 amazon.c

### FBA fulfillment fees (non-apparel)

Fee per unit includes picking and packing your orders, shipping and handling, customer service, and product returns. Fees are based on the weights and dimensions of your product.

Learn more about product size tiers on Seller Central Help. 7



Size tier	Max dimension	Shipping weight <sup>1</sup>	Fulfillment fee
Small standard	15" x 12" x 0.75"	4 oz or less	\$3.22
		4+ to 8 oz	\$3.40
	8+ to 12 oz	8+ to 12 oz	\$3.58
		12+ to 16 oz	\$3.77
Large standard 18" x 14" x 8"	18" x 14" x 8"	4 oz or less	\$3.86
		4+ to 8 oz	\$4.08
		8+ to 12 oz	\$4.24
		12+ to 16 oz	\$4.75
		1+ to 1.5 lb	\$5.40

### FBA fulfillment fees Small and Light

The Small and Light program offers reduced fulfillment costs on qualified items, allowing you to pass the savings to your customers. Fee per unit includes picking and packing your orders, shipping and handling, customer service, and product returns. Fees are based on the weights and dimensions of your product.



### Learn more about product size tiers on Seller Central Help.

Size tier	Max dimension	Shipping weight ¹	Fulfillment fee
FBA Small & Light small standard	15" x 12" x 0.75"	4 oz or less	\$2.47
		4+ to 8 oz	\$2.54
		8+ to 12 oz	\$2.61
		12+ to 16 oz	\$3.15
BA Small & Light arge standard	18" x 14" x 8"	4 oz or less	\$2.66
Home Deed Design Associate Side Shee Review V	tor - Craning Train - Train Train	4+ to 8 oz	\$2.77
	nny Ounces Pound?	8+ to 12 oz	\$2.94
		12+ to 16 oz	\$3.77
NA .			

### FBA storage fees \*

Inventory storage fees are charged monthly based on the daily average volume (measured in cubic feet) for the space your inventory occupies in Amazon fulfillment centers. The volume measurement is based on unit size when properly packaged and ready to ship.

Month	Standard size	Oversize
January - September	\$0.87 per cubic foot	\$0.56 per cubic foot
October - December	\$2.40 per cubic foot	\$1.40 per cubic foot





## **Estimate your FBA fees**

Enter your fulfillment costs and see profitability comparisons between your fulfillment method and FBA. Fees are calculated based on the standard FBA storage and fulfillment fees, as outlined above.

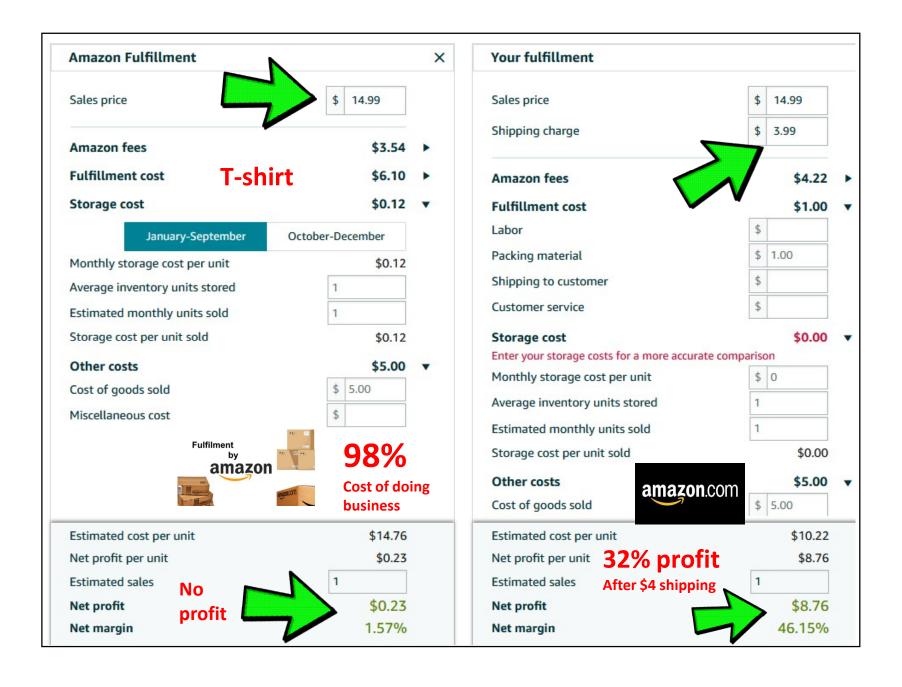
Compare fulfillment options with the Amazon revenue calculator 7

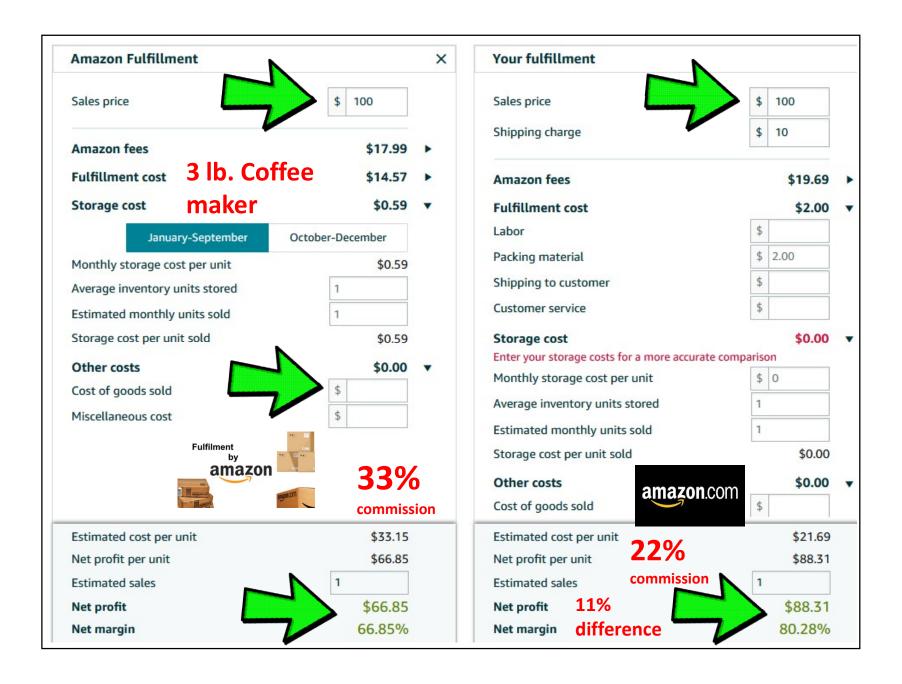
### **Product examples**

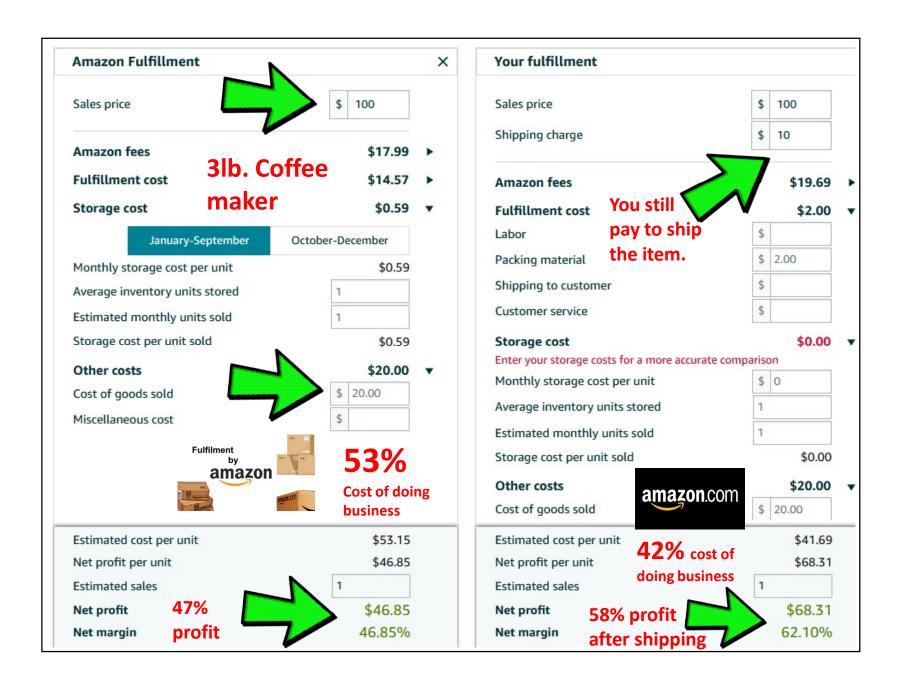
Product	Size tier	Dimension	Unit weight	Shipping weight range <sup>1</sup>	Fulfillment fee
T-shirt	Large standard size (Apparel, 12+ to 16 oz)	14" x 10" x 0.76"	12.32 oz	12+ to 16 oz	\$5.32
Baby Cot	Small oversize	24" x 7.5" x 6"	7.90 lb	7+ to 8 lb	\$12.67 (\$9.73 for first 1 lb plus \$0.42 for each additional 1-lb interval)
Monitor	Large oversize	54" x 35" x 3.5"	41 lb	47+ to 48 lb	\$89.98 (\$89.98 for first 90 lb) <sup>2</sup>











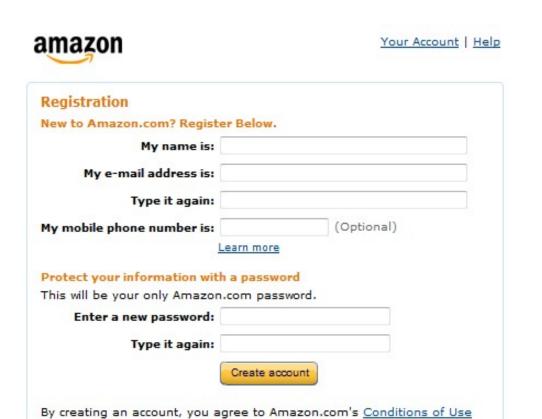
# How to Register on Amazon

**Presented by Nick Hawks** 



➤ If you are new to Amazon and don't have an Amazon account you will need to go to <a href="www.amazon.com">www.amazon.com</a> to register.

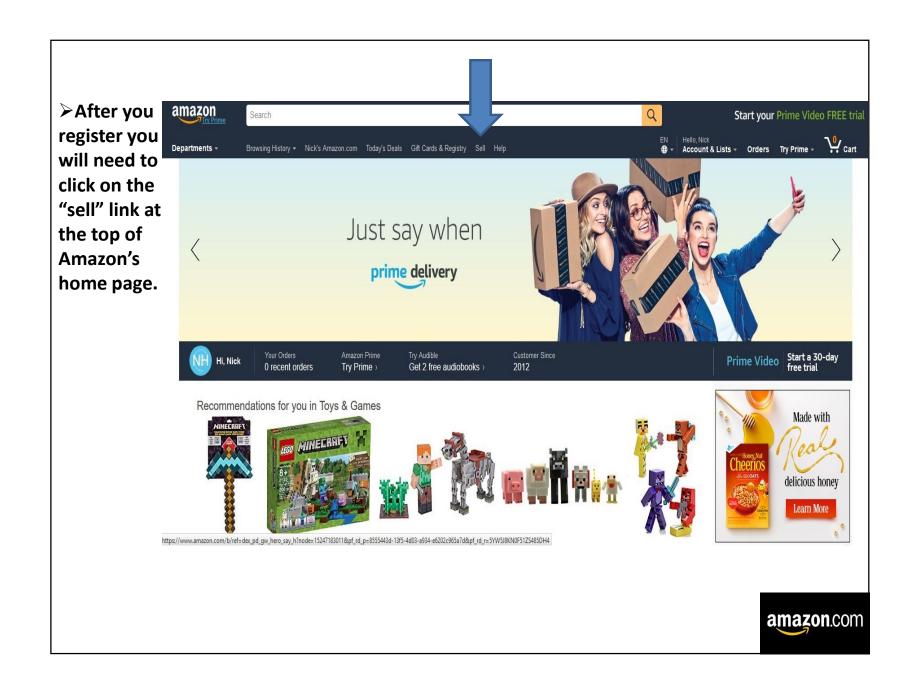




Conditions of Use Privacy Notice © 1996-2014, Amazon.com, Inc. or its affiliates

and Privacy Notice.





# amazon.com°

➤ Next choose the selling option that best suits your needs if asked.

# Sell on Amazon and reach hundreds of millions of Amazon customers

- · Build a business or sell a few products
- Sell on Amazon marketplaces around the globe
- · List products in more than 20 categories

"With Amazon, we can sell our innovative products to customers around the globe." Bernie Thompson, Founder, Plugable Technologies



### Sell as a Professional

You plan to sell more that items a month Unlimited sales for \$39.99 a may + other selling fees

What can I sell as a profes. 1?

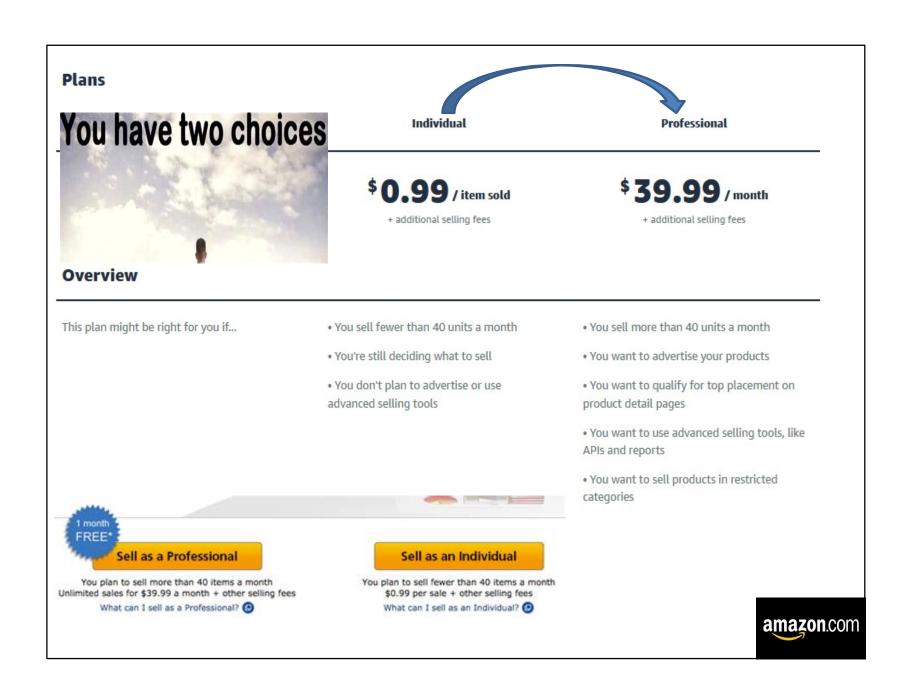


You plan to set than 40 items a month \$0.99 pe e + other selling fees

What p sell as an individual?







	Individual	Professional
Selling plan features		
dd new products to the Amazon catalog	~	~
row your business with Fulfillment by Amazon	<b>~</b>	~
pply to sell in additional categories		~
ccess brand owner tools like A+ Content and Stores		~
ave time creating listings in bulk		~
lanage inventory with feeds, spreadsheets, and reports		~
ualify for top placement on product detail pages		~
crease selling efficiency with API integration		<b>✓</b>
et your own shipping fees for non-media products *		~
ttract shoppers with on-site advertising tools		<b>~</b>
un promotions including free shipping		~

### Sell on Amazon and reach hundreds of millions of Amazon customers

- Build a business or sell a few products
- Sell on Amazon marketplaces around the globe
- List products in more than 20 categories

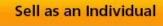




#### Sell as a Professional

You plan to sell more than 40 items a month Unlimited sales for \$39.99 a month + other selling fees

What can I sell as a Professional?



You plan to sell fewer than 40 items a month \$0.99 per sale + other selling fees

What can I sell as an Individual?



### Steps to Start Selling



#### Decide what you want to sell

More than 20 product categories are open to all sellers, and at least 10 more are available only to Professional Sellers.

Learn more about categories ()



#### Choose a selling plan

Sell just a few items and pay no monthly fee with the Individual plan or choose the Professional subscription for unlimited selling. The Professional selling plan is ideal if you plan to sell more than 40 items per month.

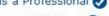
Learn more about plans & pricing ()



#### Register and set up your account

To start selling, choose the account that fits your goals, and then register online. You'll be able to set up shipping options, notification preferences, and other account details during registration.

Sell as a Professional 🕢







### Selling Fees

# ➤ Most per-item fees will be \$0.99.

#### Per-item fees

Professional Selling Plan: no per-item fee Individual Selling Plan: \$0.99 fee for each item sold

When your item sells, Amazon collects the amount paid by the buyer (including the item price and any shipping, gift wrap, or other charges). Amazon platform shipping rates apply to media products (books, music, video, DVD, software, and video games) sold by Professional Sellers, and to all products sold by Individual Sellers. Only Professional Sellers can offer gift wrap.

# ➤ If you use the Amazon fulfillment service (FBA) you will incur an additional fee.

#### Shipping Fees (Fulfilling Orders)

When you fulfill orders yourself, Amazon platform shipping rates apply to media products (books, music, video, DVD, software, and video games) sold by Professional Sellers, and to all products sold by Individual Sellers. We charge these shipping rates based on the product category and shipping service selected by the buyer, and then pass the amount on to you.

View shipping credits for Professional Sellers

View shipping credits for Individual Sellers

For products that Amazon fulfills for you, in addition to the Selling on Amazon fees, you will be charged fees for order fulfillment, storage and optional services. See Fulfillment by Amazon fees page for more information or learn more about Fulfillment by Amazon.

#### Referral Fees

➤ It's free to list items but Amazon charges a fee or commission when the item sells. Sellers pay a referral fee on each item sold. Items in several categories have a per-item minimum referral fee (i.e., sellers pay the greater of the referral fee or the per-item minimum referral fee).

For media products (books, music, video, DVD, software, and video games), Amazon deducts the greater of the applicable referral fee percentage or applicable per-item minimum referral fee calculated on the item price, excluding any taxes collected through Amazon tax collection services.

For non-media products, Amazon deducts the greater of the applicable referral fee percentage or applicable per-item minimum referral fee calculated on the total sales price (the total amount paid by the buyer including the item price and any shipping or gift wrap charges), excluding any taxes collected through Amazon tax collection services.

#### Variable Closing Fees

For each media item that is sold, sellers also pay a variable closing fee.

#### Want More Information About Fees?

View the Selling on Amazon Fee Schedule

Sign up now



Category	Referral fee percentage	Referral fee minimum	
Categories with fixed referral fees			
Amazon Device Accessories	45%	\$0.30	
Appliances - Compact	<ul> <li>15% for the portion of the total sales price up to \$300.00, and</li> <li>8% for any portion of the total sales price greater than \$300.00</li> </ul>		
Appliances - Full-size	8%	\$0.30	
Automotive and Powersports	12%	\$0.30	
Base Equipment Power Tools	12%	\$0.30	
Baby Products	<ul> <li>8% for products with a total sales price of \$10.00 or less, and</li> <li>15% for products with a total sales price greater than \$10.00</li> </ul>	\$0.30	
Backpacks, Handbags, and Luggage	15%	\$0.30	
Beauty, Health, and Personal Care	- 8% for products with a total sales price of \$10.00 or less, and \$0.30 - 15% for items with a total sales price greater than \$10.00		
Business, Industrial, and Scientific Supplies	12%	\$0.30	
Clothing and Accessories	17%	\$0.30 amazon.c	

Category	Referral fee percentage	Referral fee minimum
Computers	8%	\$0.30
Consumer Electronics <sup>1</sup>	8%	\$0.30
Electronics Accessories <sup>2</sup>	<ul> <li>15% for the portion of the total sales price up to \$100.00, and</li> <li>8% for any portion of the total sales price greater than \$100.00</li> </ul>	\$0.30
Eyewear	15%	\$0.30
Fine Art	<ul> <li>20% for the portion of Sales Proceeds up to \$100 (with a minimum Referral Fee of \$1.00);</li> <li>15% for any portion of Sales Proceeds greater than \$100 up to \$1,000;</li> <li>10% for any portion of Sales Proceeds greater than \$1,000 up to \$5,000; and</li> <li>5% for any portion of Sales Proceeds greater than \$5,000</li> </ul>	
Footwear	15%	\$0.30
Furniture	<ul> <li>15% for the portion of the total sales price up to \$200.00, and</li> <li>10% for any portion of the total sales price greater than \$200.00</li> </ul>	\$0.30
Gift Cards	20%	ω,
Grocery and Gourmet	<ul> <li>8% for products with a total sales price of \$15.00 or less, and</li> <li>15% for products with a total sales price greater than \$15.00</li> </ul>	amazon.c

Category	Referral fee percentage	Referral fee minimum
Home and Kitchen	15%	\$0.30
Jewelry	- 20% for the portion of the total sales price up to \$250.00, and - 5% for any portion of the total sales price greater than \$250.00	\$0.30
Lawn and Garden	15%	\$0.30
Lawn Mowers and Snow Throwers	- 15% for products with a total sales price of up to \$500.00, and - 8% for products with a total sales price greater than \$500.00	\$0.30
Media - Books, DVD, Music, Software, Video	15% =	177
Musical Instruments and AV Production	15%	\$0.30
Office Products	15%	\$0.30
Pet Supplies	15%, except 22% for veterinary diets	\$0.30
Sports and Outdoors	15%	\$0.30
Tires	10%	\$0.30
Tools and Home Improvement	15%	\$0.30 ama

Category	Referral fee percentage	Referral fee minimum
Toys and Games	15%	\$0.30
Video Games and Gaming Accessories	15%	
Video Game Consoles	8%	=
Watches	- 16% for the portion of the total sales price up to \$1,500.00 - 3% for any portion of the total sales price greater than \$1,500.00	\$0.30
Everything Else <sup>4</sup>	15%	\$0.30





# amazon Seller Registration Step-By-Step

## Also Includes:

- **▼** Documents Required To Become A Seller
- Mistakes To Avoid
- **▼** Common Queries
- ▶ Includes Video Tutorial



amazon.com



# Create an Amazon seller account

You can use your customer account to start selling, or you can create a new Amazon seller account with your business email. Residents of these countries are eligible.

Before you sign up, make sure you're ready with the following:

- · Business email address or Amazon customer account
- · Internationally chargeable credit card
- · Government ID (identity verification protects sellers and customers)
- · Tax information
- · Phone number
- · A bank account where Amazon can send you proceeds from your sales



Create your Amazon seller account

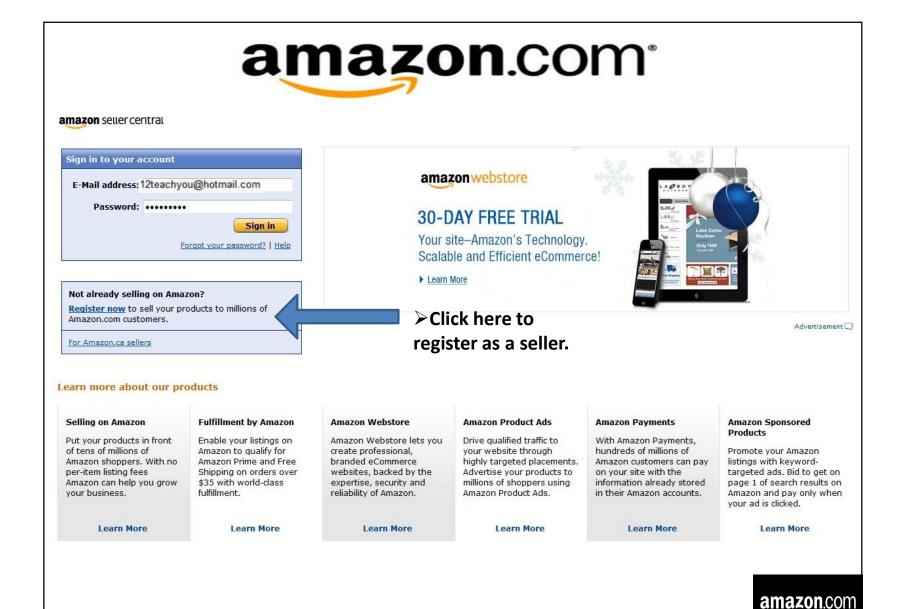
# **Adding your products**

What can you sell on Amazon? It depends on the product, the category, and the brand.

Some categories are open to all sellers, some require a Professional seller account, some require approval to sell, and some include products that cannot be sold by third-party sellers.

The table below provides an overview of Amazon product categories, but visit Seller Central Help to learn more about restrictions, and how to request approval. If you ship orders with Fulfillment By Amazon, be sure to review the specific list of FBA product restrictions.









### Register and Start Selling Today

Please have the following before you begin:

- Your business name, address, and contact information
- An internationally-chargeable credit card with valid billing address
- A phone number where you can be reached during this registration process

### Click here to create a new account using a different e-mail address. Click here

If you do not have this information handy right now, please collect it and then return to the product detail page. After you re-enter your item information, you will return to this page to begin your registration.

eller Agreement	
Legal Name:	Nick Hawks
	If registering as a business, enter the business's legal name. If registering as an individual, enter your name
Amazon Services Business Solutions Agreement:	☑ I have read and accepted the terms and conditions of the <u>Agreement</u>

Continue

Privacy Notice







### Register and Start Selling Today

Please have the following before you begin:

- · Your business name, address, and contact information
- · An internationally-chargeable credit card with valid billing address
- . A phone number where you can be reached during this registration process
- · Your tax identity information

If you are located outside of your Elected Country, as defined in the Agreement, you also need to read and comply with this important notice for international sellers.

If you are located outside the US, you also need to read and comply with this important notice for international sellers

If you cannot comply with the requirements of this registration, please do NOT continue with this registration process.

(i)

Would you like to use an existing Amazon account? Click here

#### Create a new account

First and Last Name:	:			
Email Address:	:			
Re-type E-mail Address:	:			
Password:	:			
Re-type Password:	:			
Legal Name:	:			
	If registering as a hus	inace antar the husines	e'e lanal name. If ran	vietaring ac an indiv

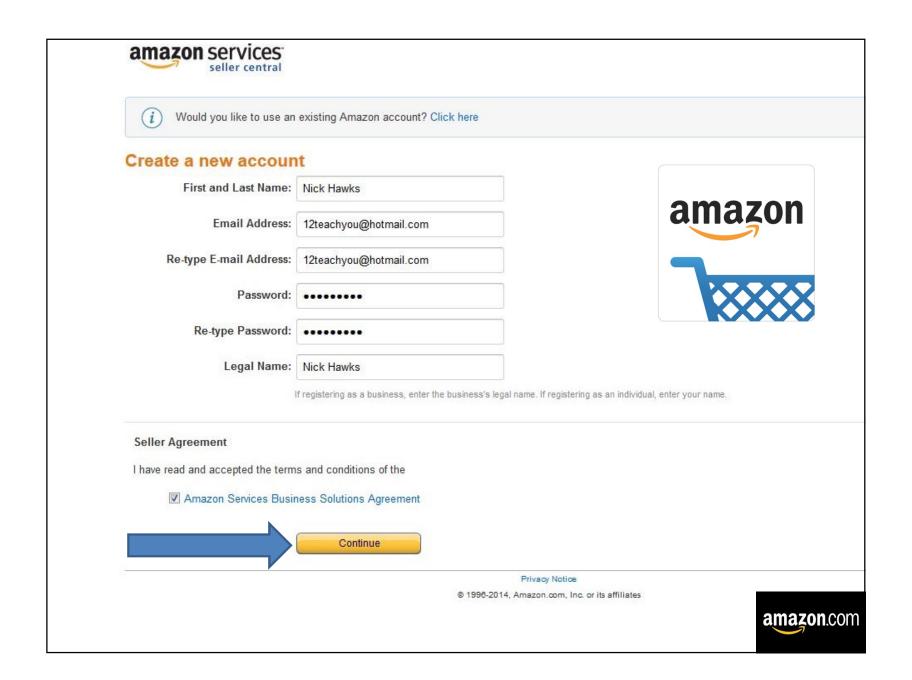


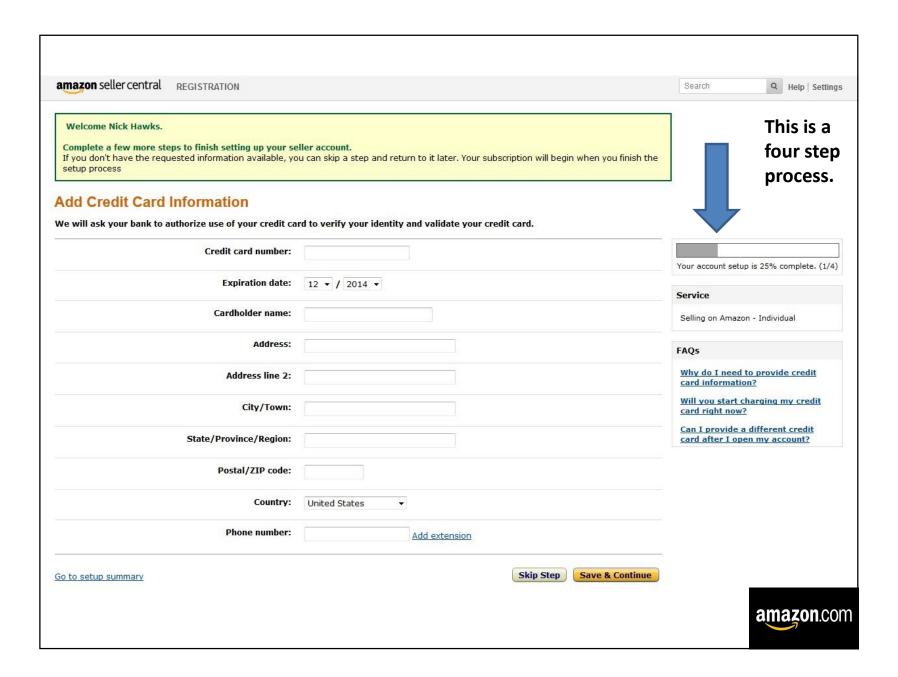
Seller Agreement

I have read and accepted the terms and conditions of the

Amazon Services Business Solutions Agreement

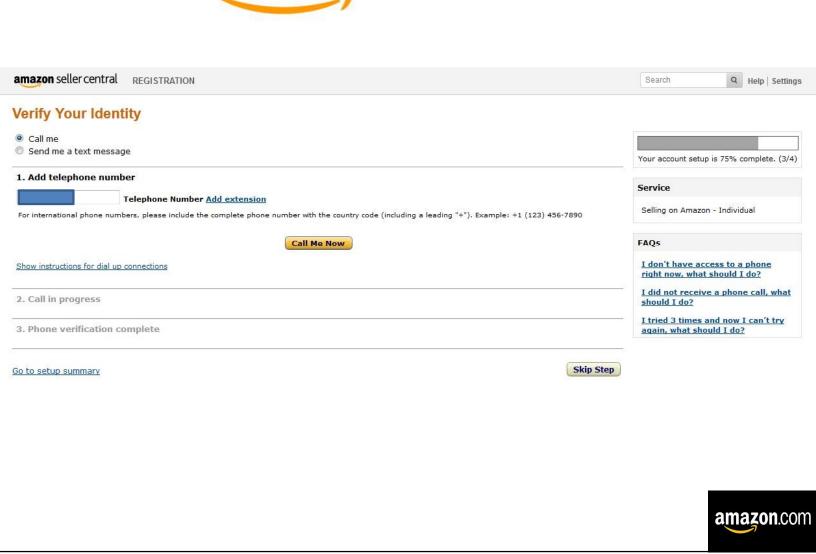




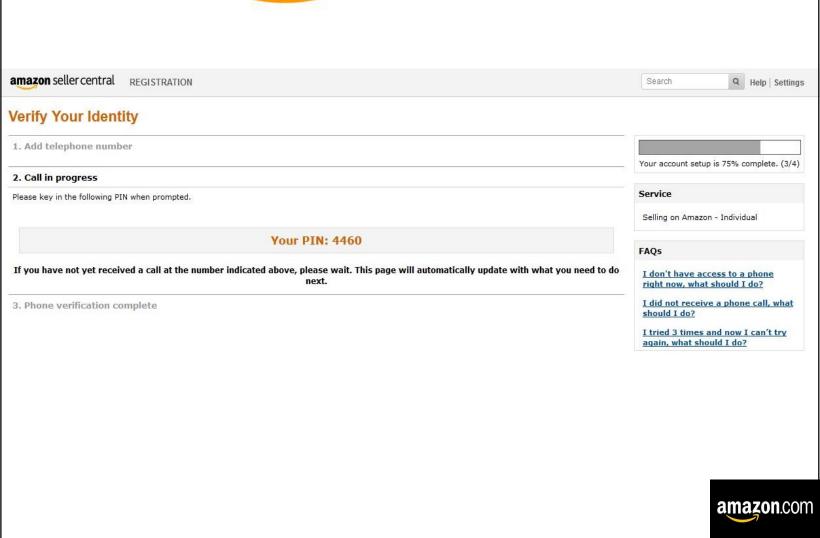


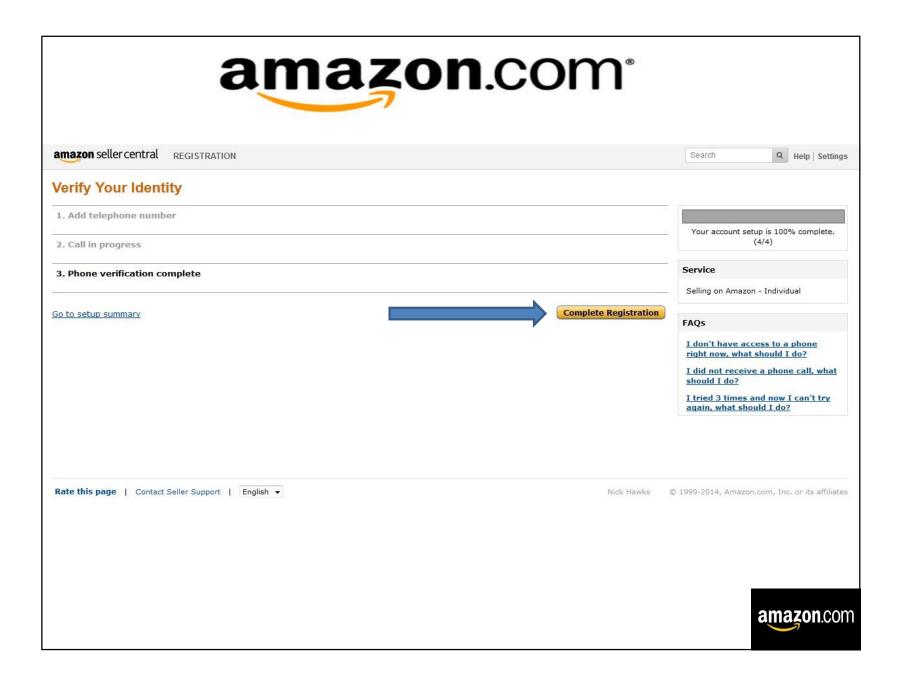
# amazon.com° amazon seller central REGISTRATION Search Q Help Settings **Seller Information** Display name: Nick Hawks Check availability 0 Your account setup is 50% complete. (2/4) **Business address:** Nick Hawks Service Selling on Amazon - Individual FAQ5 What is a display name? Add new address Can I change my display name later? Should I include my country code if Skip Step Save & Continue Go to setup summary I provide an international (non-US) phone number? amazon.com

# amazon.com



# amazon.com<sup>®</sup>





How to add a product to Amazon that is already in Amazon's product catalog.



## M Amazon jargon: Seller Central

<u>Seller Central</u> is the website where sellers log in to monitor their Amazon sales activity. You can manage inventory, update pricing, communicate with buyers, review account health, contact selling partner support, and add new products.

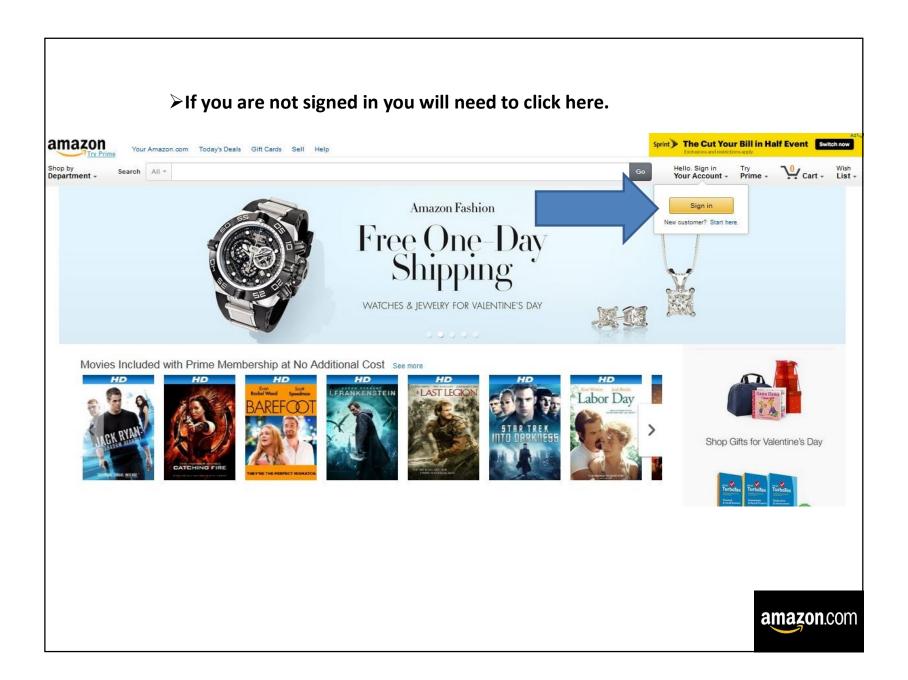
# **Product listing details**

To start selling a product on Amazon, you'll create a product listing in Seller Central (or via API). A product listing includes:

- A product identifier, such as GTIN, UPC, ISBN, or EAN to specify the exact item you're selling. You
  can get a UPC code directly from GS1, or request an exemption.
- · A SKU, which is a product ID you create to track your own inventory
- · Offer details, including price, product condition, available quantity, and shipping options
- Product details like name, brand, category, description, and images
- Keywords and search terms to help buyers find your product

If another seller already offers the same product, you'll match an existing listing (which means some details will already be in place, like the product identifier). If you're the first seller to offer a product, you'll create a new listing.





Amazon sign-in page.

amazon

Your Account | Help

Sign In		
What is your e-mail address?		
My e-mail address is: 12tead	:hyou@hotmail.com	
Do you have an Amazon.com p	assword?	
No, I am a new customer		
Yes, I have a password:	•••••	
	Forgot your password?	
Sign in using our secure server		
Sign In Help		
	word halp	
Forgot your password? Get pass	A STATE OF THE STA	
Has your e-mail address change	ed? <u>Update it here</u> .	
	s of Use Privacy Notice	
© 1996-2015, An	nazon.com, Inc. or its affiliates	

amazon.com

# amazon.com°

Sell on Amazon and reach hundreds of millions of Amazon customers

- · Build a business or sell a few products
- · Sell on Amazon marketplaces around the globe
- · List products in more than 20 categories

"With Amazon, we can sell our innovative products to customers around the globe." Bernie Thompson, Founder, Plugable Technologies

1 month FREE\*

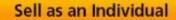
### Sell as a Professional

You plan to sell more than 40 items a month Unlimited sales for \$39.99 a month + other selling fees

What can I sell as a professional?



For most of us we will choose the "Sell as an Individual" link.

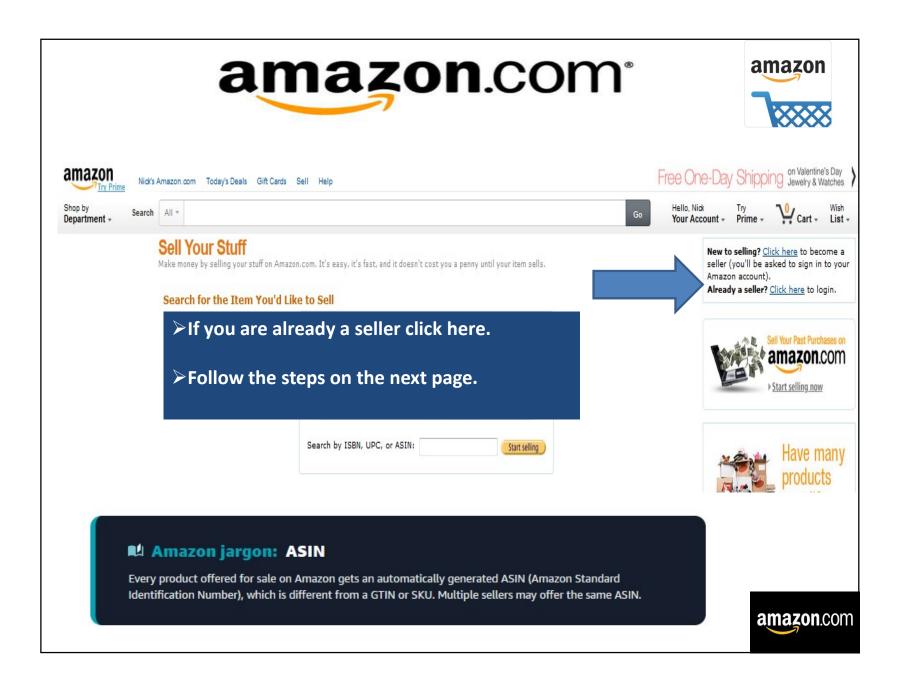


You plan to sell fewer than 40 items a month \$0.99 per sale + other selling fees

What can I sell as an individual?









# Watch the video Below





Video 1:20

### **Understand product IDs**

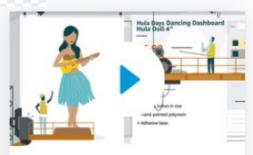
Amazon uses product identifiers to ensure accurate listings.



Video 4:27

### Listing process intro

Learn how sellers add products to Amazon stores.



Video 1:51

## How to create great Amazon listings

Put some work into the details and construct a page that converts.



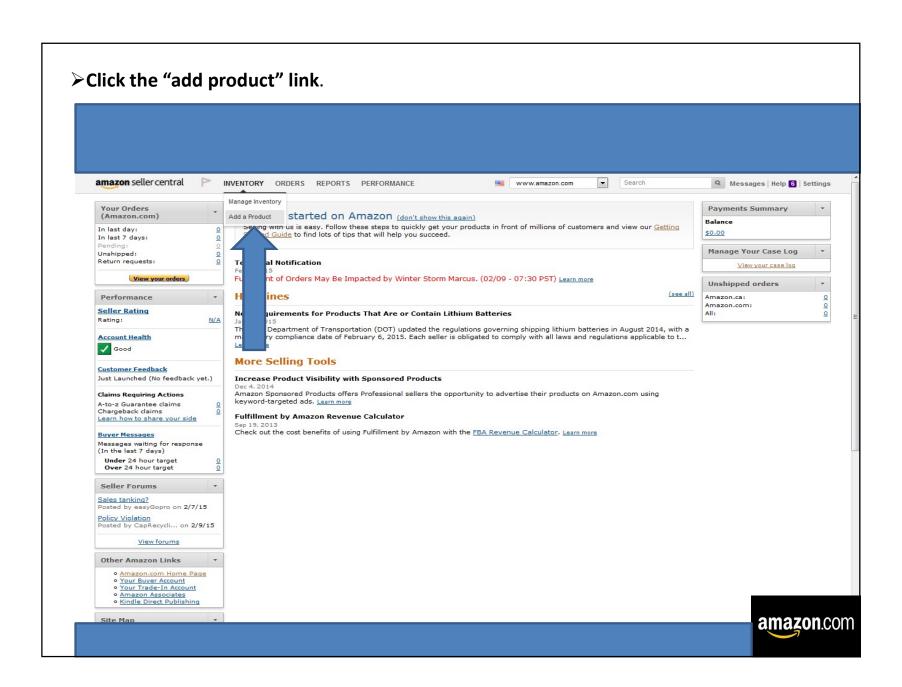
https://youtu.be/HqEh Byu-8E



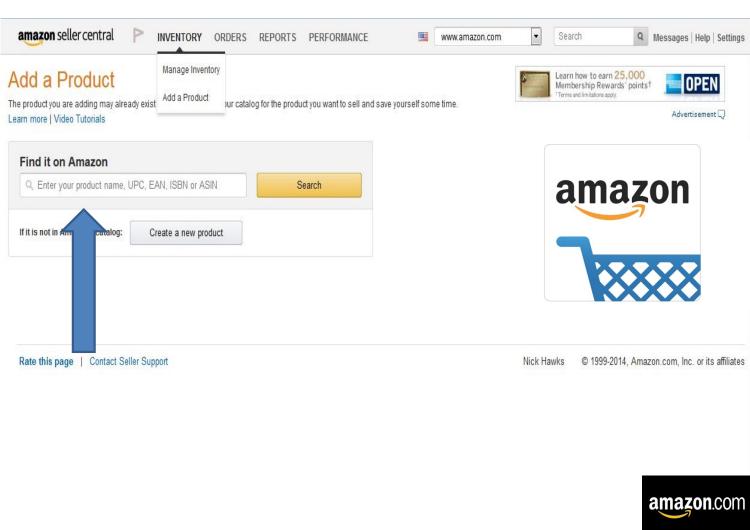
https://youtu.be/3Nu9WGRaPR8

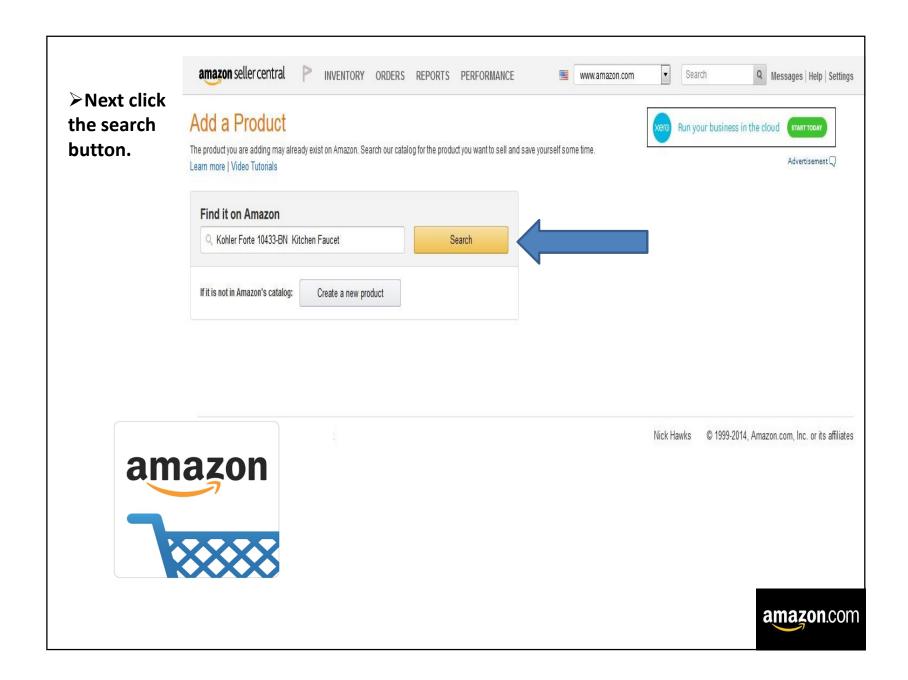


https://youtu.be/EDOR5el29zA



# ➤ Type into the box your products name.

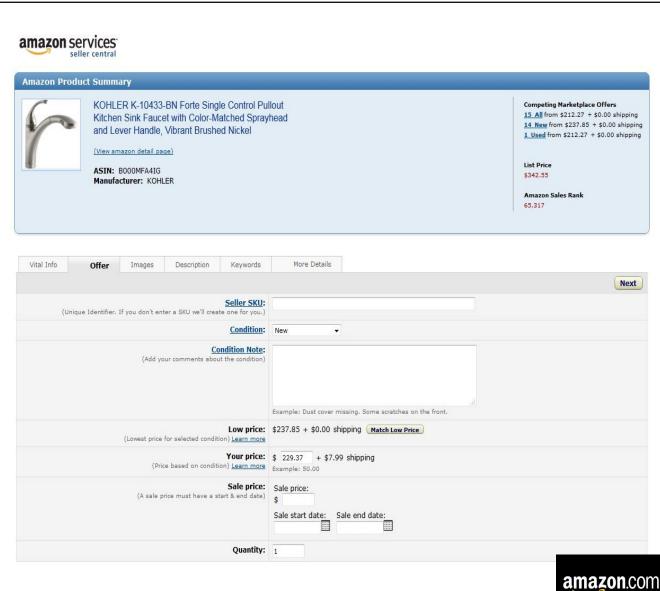




amazon seller central INVENTORY ORDERS REPORTS PERFORMANCE www.amazon.com Search Q Messages | Help | Settings **≻**Your product Add a Product is likely to be Pay on your site using a Pay with Amazon Learn more > Amazon information The product you are adding may already exist on Amazon. Search our catalog for the product you want to sell and save yourself some time. displayed in Advertisement () Learn more I Video Tutorials the search Find it on Amazon results. Q Kohler Forte 10433-BN Kitchen Faucet Search **≻**If so just click If it is not in Amazon's catalog: Create a new product the "Sell yours" button. 1 to 4 of 4 Results Narrow your results KOHLER K-10433-VS Forte Single Control Pullout Category Kitchen Sink Faucet with Color-Matched Sprayhead Sell yours **All Categories** and Lever Handle, Vibrant Stainless Tools & Home Improvement (4) UPC: 650531236975 EAN: 0650531228055 See all product details Can't Find it? KOHLER K-10433-BN Forte Single Control Pullout Kitchen Sink Faucet with Color-Matched Sprayhead Sell yours If your product is not in the Amazon and Lever Handle, Vibrant Brushed Nickel catalog, you may create a new UPC: 650531224774 product detail page. EAN: 0650531224774 See all product details Create a new product KOHLER K-1041319-BN Forte Kitchen Faucet Sprayhead, Vibrant Brushed Nickel Sell yours UPC: 650531227263 EAN: 0650531227263 See all product details Kohler 1041321-BN Handle: Brushed Nickle Replacement Handle for Kohler K-10433-vs Forte amazon.com Cincile Control Dullant Kitchen

Amazon will fill in most of the item information for you.

➤ You will still need to enter some info as shown.



Handling time (in days): **≻**You can start (Default is 1-2 days) Start selling date: your item as (mm/dd/yyyy) Restock Date: soon as you Seller Warranty Description: submit it or start it in the future. Import Designation: - Select -(If made in US from imported materials select "Made in USA and Imported." If Example: Made in USA or Imported some units are from US and some imported select "Made in USA or Imported." If made in US from US materials select "Made in USA." If made outside the USA, Country as Labeled: (Complete only if Import Designation is "Imported." Select country shown on product label.) Shipping Method: 

I want to ship this item myself to the customer if it sells. O I want Amazon to ship and provide customer service for my items if they sell. Learn more Shipping Options: **Transit Time** Shipping credit \* Amazon fees (if sold) \* Total you will receive \* \$7.99 Standard Shipping 4 - 14 business days \$7.99 3 - 5 business days Qualified sellers have the option to offer reduced shipping times. Learn more Expedited Shipping 2 - 6 business days \$13.42 Enter a price to see the shipping fee 1 - 3 business days \$13.42 Qualified sellers have the option to offer reduced shipping times.Learn more \* If Sold Sorry! We are unable to allow you to select shipping methods at this time. We will use your default shipping settings for this product. You will be able to select shipping methods later by editing the product. Next Cancel Save and finish amazon.com Amazon will provide the Technical Details, Product Description, and Additional Info for you.



#### **Product Information**

Color: Vibrant Brushed Nickel

#### Technical Details

Part Number	K10433-BN
Item Weight	5 pounds
Product Dimensions	11.2 x 10.5 x 11.8 inches
Item model number	10433-BN
Color	Vibrant Brushed Nickel
Style	Transitional
Finish	Brushed Nickel
Material	niokel
Installation Method	Deck Mounted
Item Package Quantity	1
Flow Rate	2.2 GPM
Number of Handles	1
Certification	No
Warranty Description	Lifetime Warranty

#### Additional Information

ASIN	B000MFA4IG
Customer Reviews	3.6 out of 5 stars
Best Sellers Rank	#85,317 in Home Improvement (See top 100)
Shipping Weight	7 pounds (View shipping rates and policies)
Shipping	This item is also available for shipping to select countries outside the U.S.
Shipping Advisory:	This item must be shipped separately from other items in your order. Additional shipping charges will not apply.
Date First Available	September 14, 2004

#### Warranty & Support

Manufacturer's warranty can be requested from customer service. Click here to make a request to customer service.

#### Feedback

Would you like to update product info, give feedback on images, or tell us about a lower price?





#### **Product Description**

Color: Vibrant Brushed Nickel

#### Product Description

Product Features: Premium metal construction of faucet body and handles ensures reliability Covered by Kohler's faucet lifetime limited warranty Kohler finishes are guaranteed to resist corrosion and tarnishing Fluid design lines offer a versatile addition to your kitchen decor High arch gooseneck spout allots more space to work and greater access to all areas of the sink Features a pullout spray faucet head with a 33" hose Includes escutcheon (cover plate) for sinks with 3 faucet holes Designed to install easily with standard U.S. plumbing connections All hardware needed for installation is included Product Technologies / Benefits:

MasterClean: The sprayface features an easy-to-clean surface that withstands mineral buildup Product Specifications: Overall Height: 11-13/16" (measured from counter top to the highest point on faucet) Spout Height: 8-11/16" (measured from counter top to spout outlet) Spout Reach: 10-1/8" (measured from center of faucet base to center of spout outlet) Flow Rate: 1.8 GPM (gallons-per-minute) Maximum Deck
Thickness: 1-1/2" One hole required for faucet installation Faucet Centers (Distance Between Handle Installation Holes): 0 One handle included with the faucet ADA compliant Low lead compliant – meeting federal and state regulations for lead content

#### Amazon.com

#### Forté Single Control Pullout Kitchen Sink Faucet

The Kohler K-10433 Forté Single-Control Pullout Kitchen Sink Faucet is an easy-to-use, multifunction faucet. Its convenient pullout sprayhead has optimal height and reach for effectively filling and cleaning large pots and pans. Additionally, installation is easy and fast, and the Kohler ceramic valves and finish ensure a long-lasting product that can withstand the demands of daily use.



2 spray options are easily controlled with a side-to-side diverter (shown in Polished Chrome), View larger



The versatile sprayer nozzle easily releases from the faucet--even if you have soapy hands.

#### Forté Kitchen Faucets

Expanding its current offering of single-control kitchen faucets, Kohler introduces Forté kitchen faucets, boasting attractive transitional style, fluid lines, and exceptional performance. The beautifully crafted handle of Forté provides comfortable hand control, and the faucet's integrated cast body and spout make it exceptionally easy to keep clean. Available with an escutcheon for single-hole or three-hole installations and an optional sidespray, Forté is perfect for roomy single and double- basin sinks. Its 6-inch spout height allowing more clearance for taller containers, and its generous 9-inch spout reach makes it ideal for handling larger pots.

#### Single Lever for Convenience

The Forté faucet's single lever makes it easy to operate: simply flip up the lever to turn on the water and move the lever left to right to find the desired temperature. Once you find the right temperature, leave the lever in place and turn the faucet on and off as needed. A high-temperature control lets you preset a maximum setting to eliminate scalding.

#### Versatile Sprayhead for Multiple Uses

The ergonomic sprayhead pulls out of the faucet with a counterweighted, braided-nylon hose that moves quietly and efficiently. The ball-joint swivel sprayhead ensures smooth operation, which means you can control it with minimal effort. Also, the MasterClean sprayface resists mineral buildup and is easy to clean. The two spray options are easily controlled with a side-to-side diverter that allows for either a traditional or palm grip--convenient for both right-and left-handed users. For further ease of use, the spray-pattern memory recalls the last setting used, and a high-temperature limit stop and temperature memory feature maintain a safe, ideal water temperature.

#### Durable Construction Lasts Longer

The Forté faucet's premium metal construction ensures a long life, and the finish is bonded to the faucet to resist scratches, corrosion, and tarnishing. All Forté faucets come in several finishes that exceed industry durability standards two times and boast distinctive color and

texture selections, including authentic hand-brushed finishes. Forté kitchen faucets are offered in Polished Chrome, Brushed Chrome, Vibrant Polished Brass, Vibrant French Gold, Vibrant Brushed Nickel, and Vibrant Brushed Bronze. For even greater durability, Forté kitchen faucets feature one-piece self-contained ceramic valves that exceed industry standards for longevity and allow for straightforward volume and temperature control.



Durable and elegant, Forté kitchen faucets come with a lifetime warranty (shown in Vibrant Stainless Steel).

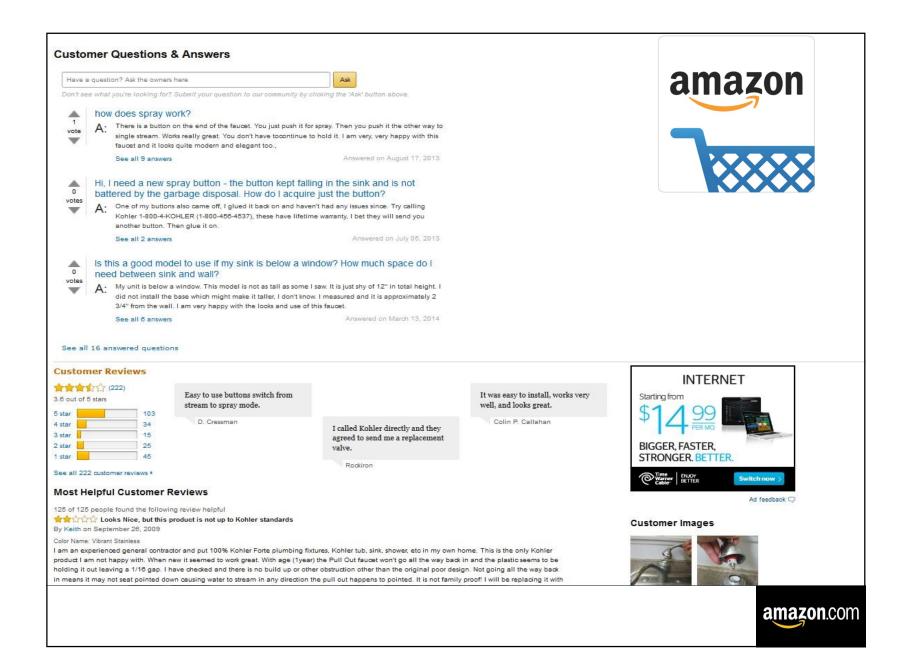
#### Easy Installation

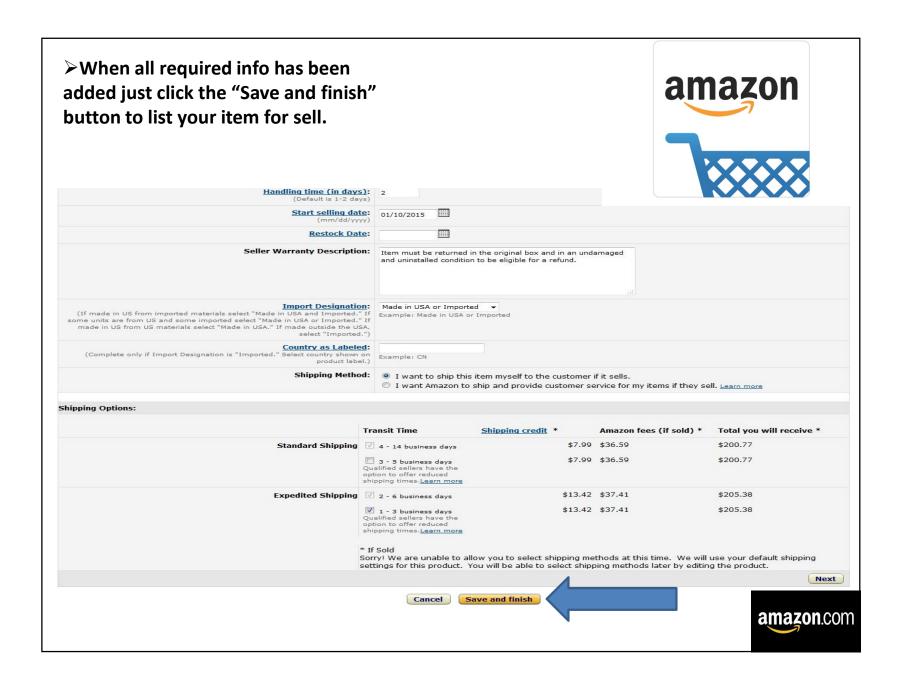
Installation is fast and easy with 25-inch flexible supply hoses, a quick connection between the sprayhead and valve, and an easy-to-tighten installation ring. The Forté faucet features an ADA-compliant lever handle and swing spout with a pullout sprayhead and hose. The spout reach is 10-1/8 inches, and the faucet clears 8-11/16 inches. The Forté has a maximum flow rate of 2.2 gallons (8.3 liters) per minute with a low-flow aerator option available.

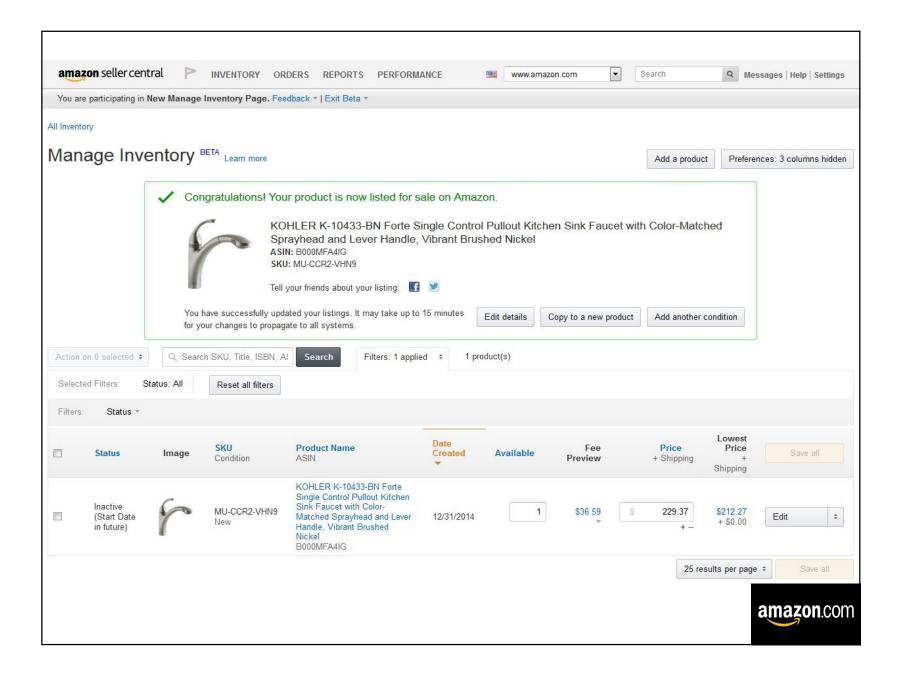
#### Forté Single-Control Pullout Kitchen Sink Faucet At a Glance

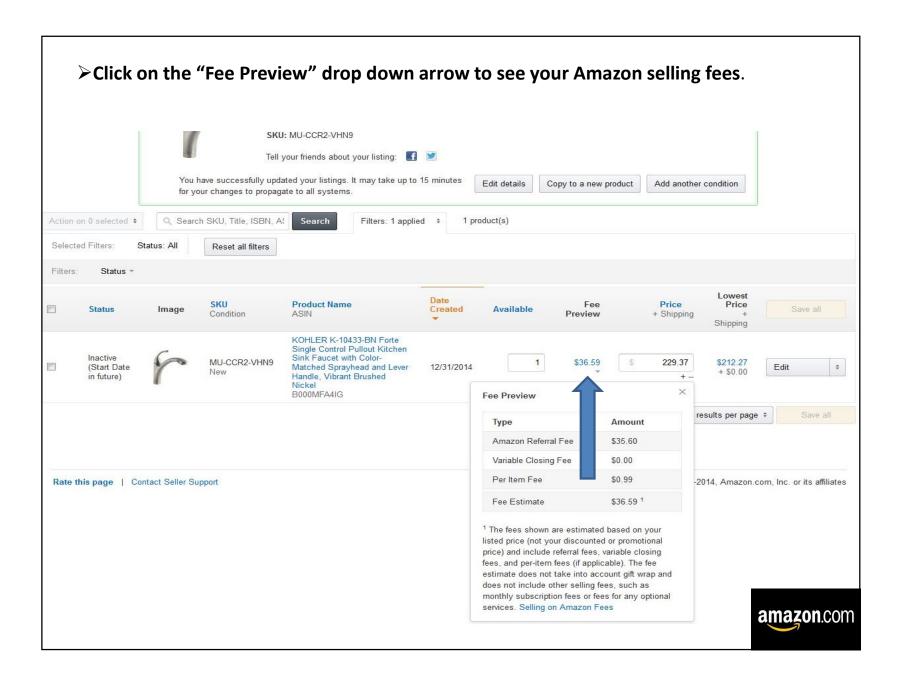
- · Single-control faucet with optimal reach
- · Convenient pullout sprayhead
- Durable construction and finish
- Easy to install
- Lifetime limited warranty

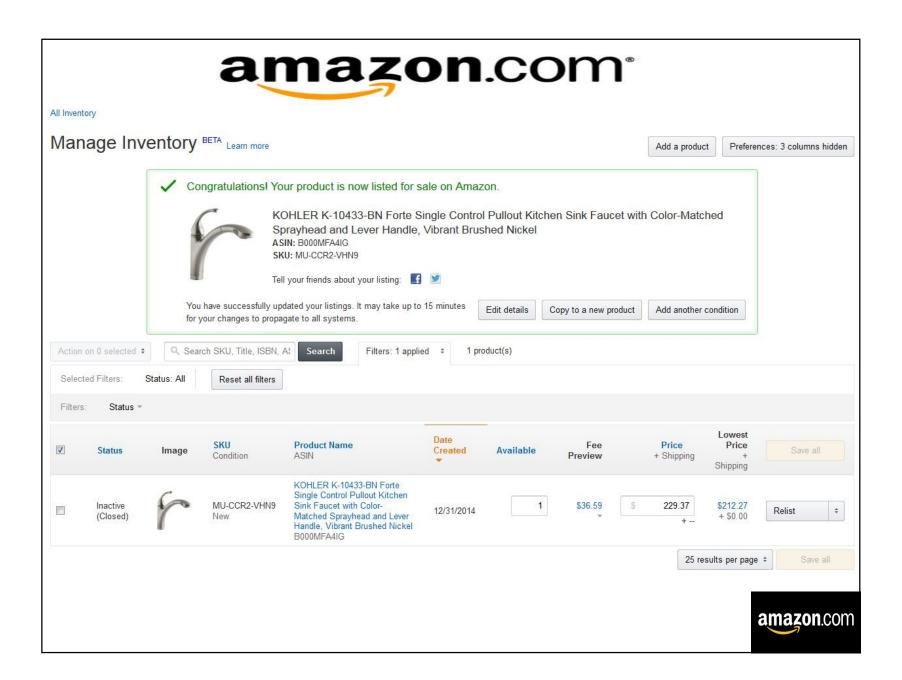












## ➤ You will receive an email from Amazon confirming your items listing.

Amazon Listing Created - KOHLER K-10433-BN Forte Single ↑ ↓ ☐ Control Pullout Kitchen Sink Faucet with Color-Matched Sprayhead and Lever Handle, Vibrant Brushed Nickel



#### Dear Nick Hawks.

Thank you for listing your product on Amazon.com. Your item will be available for purchase on our site within minutes, but it may take up to 15 minutes to appear in your inventory. Please do not relist your item if you do not see the open listing immediately.

#### Listing details:

Product Name: KOHLER K-10433-BN Forte Single Control Pullout Kitchen Sink Faucet with Color-

Matched Sprayhead and Lever Handle, Vibrant Brushed Nickel

Quantity remaining: 1 Total quantity sold: 0

Price: \$229.37

Amazon commission (if sold): (Standard Shipping) \$36.59

Standard Shipping credit (if sold): \$7.99

Amazon commission (if sold): (Expedited Shipping) \$37.41

Expedited Shipping credit (if sold): \$13.42

Amazon commission (if sold): (Expedited Shipping) \$37.41

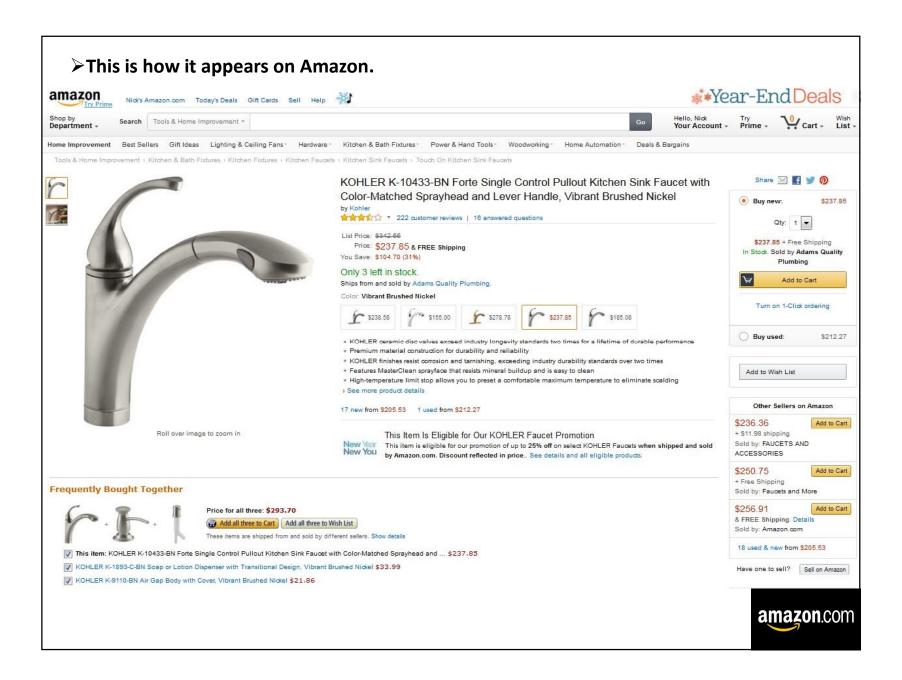
Expedited Shipping credit (if sold): \$13.42

Condition: New

Comments:

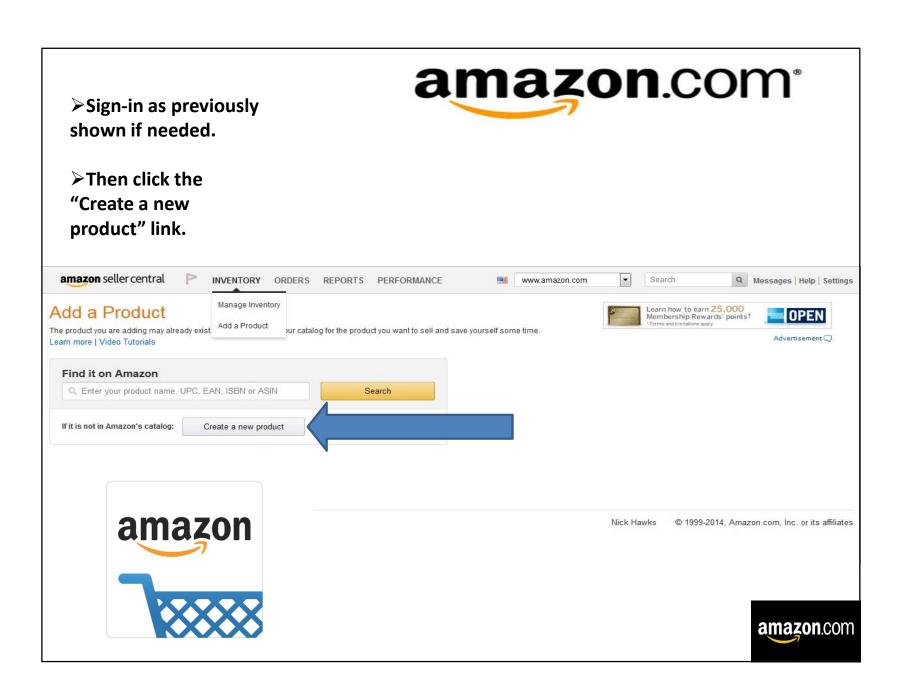
Listing ID: 1231OSSJK12 SKU: MU-CCR2-VHN9

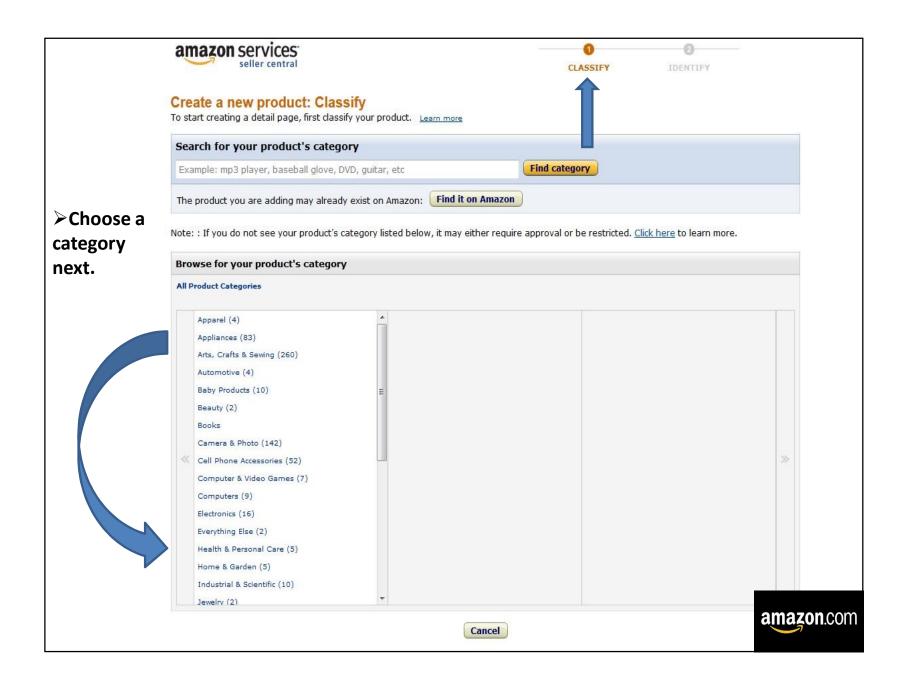


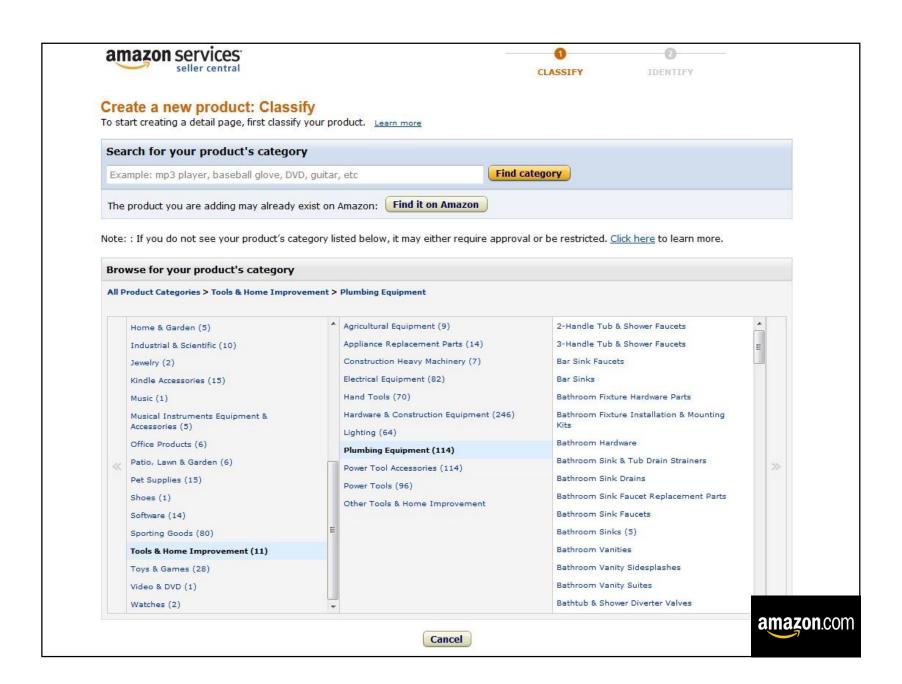


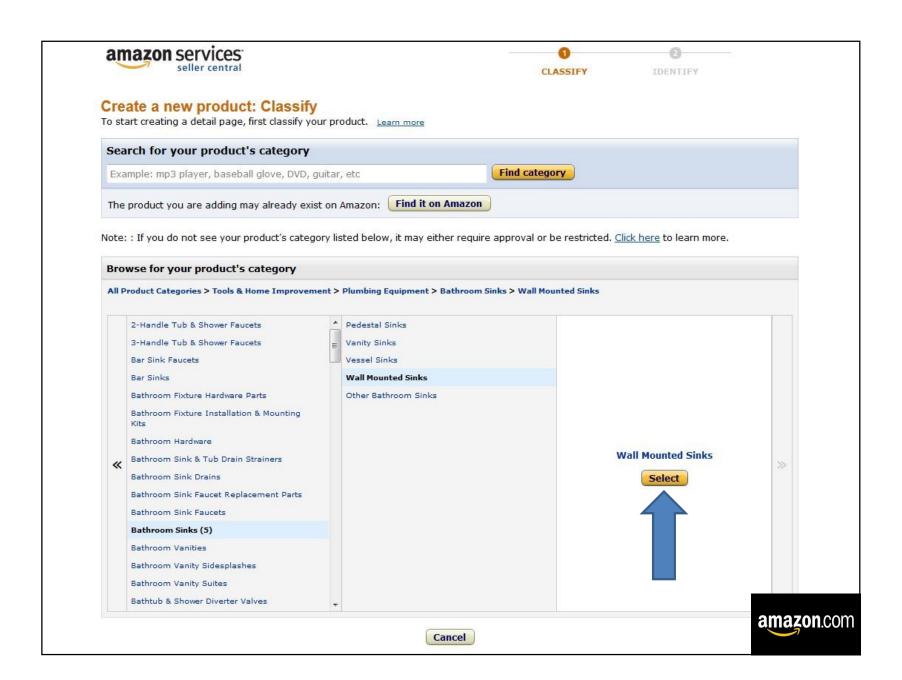
How to add a product that is not in Amazon's product catalog.

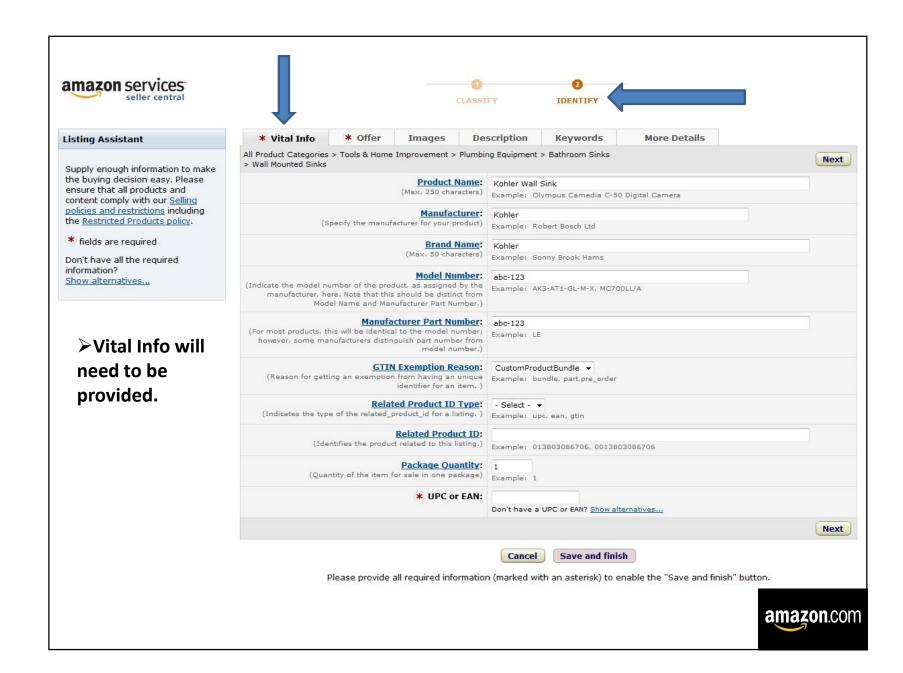


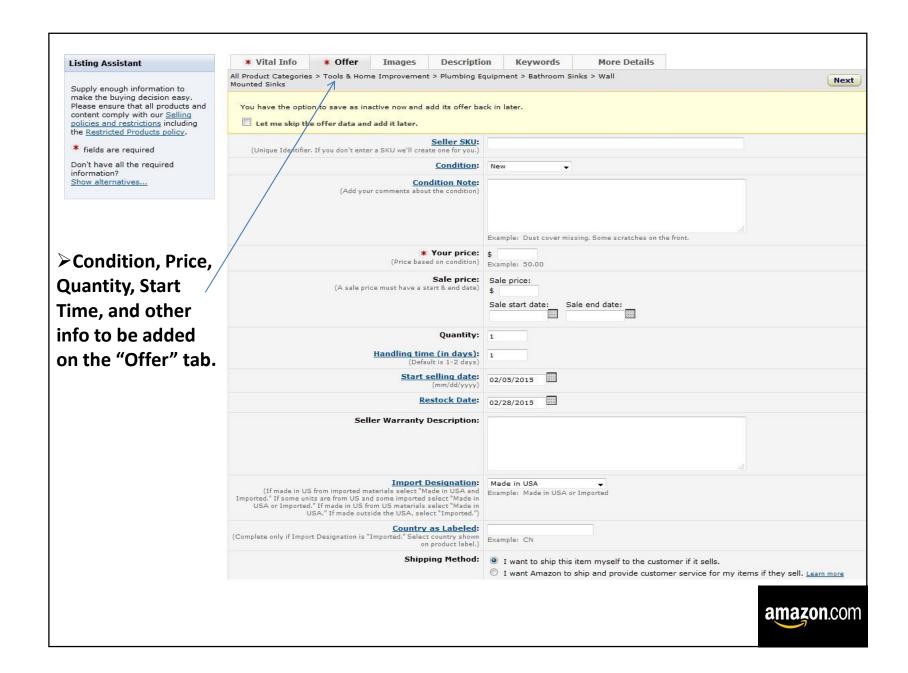














\* Offer



#### **Listing Assistant**

Supply enough information to make the buying decision easy. Please ensure that all products and content comply with our Selling policies and restrictions including the Restricted Products policy.

\* fields are required

Don't have all the required information? Show alternatives...

**➤**Upload your picture.



Images



\* Vital Info

#### Product images style guideline

Listings that are missing a main image will not appear in search or browse until you fix the listing.

Description

Choose images that are clear, information-rich, and attractive. Images must meet the following requirements:

• Products must fill at least 85% of the image. Images must show only the product that is for sale, with few or no props and with no logos, watermarks, or inset images. Images may only contain text that is a part of the product.

Keywords

- Main images must have a pure white background, must be a photo (not a drawing), and must not contain excluded accessories.
- Images must be at least 1000 pixels on the longest side and at least 500 pixels on the shortest side to be zoom-able.
- JPEG is the preferred image format, but you also may use TIFF and GIF files.



**More Details** 

Next



#### **Listing Assistant**

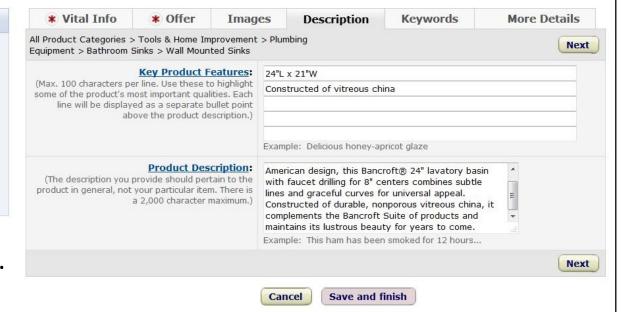
Supply enough information to make the buying decision easy. Please ensure that all products and content comply with our <u>Selling policies and restrictions</u> including the <u>Restricted Products policy</u>.

\* fields are required

Don't have all the required information?

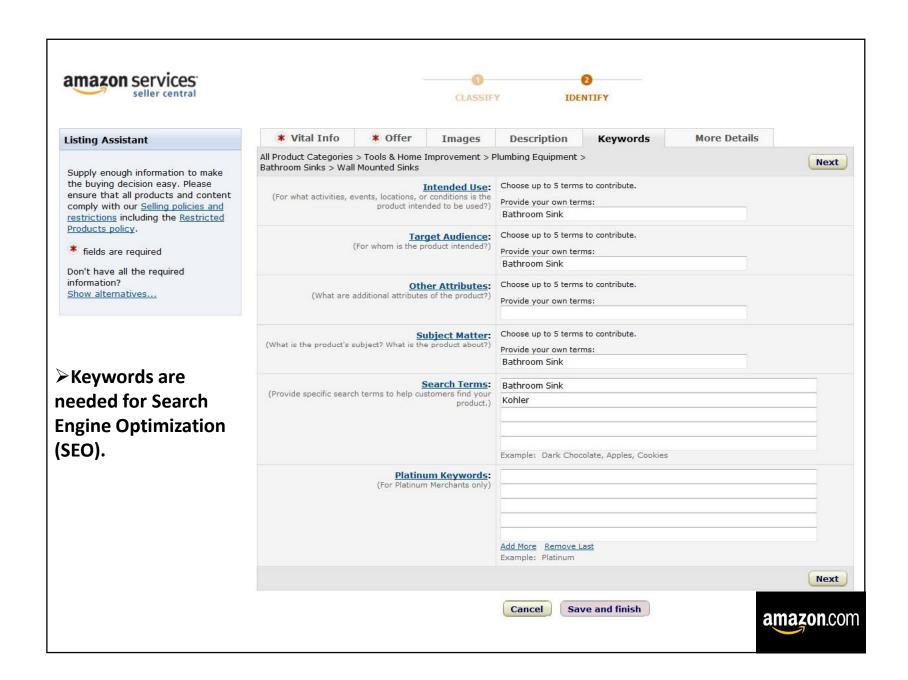
Show alternatives...

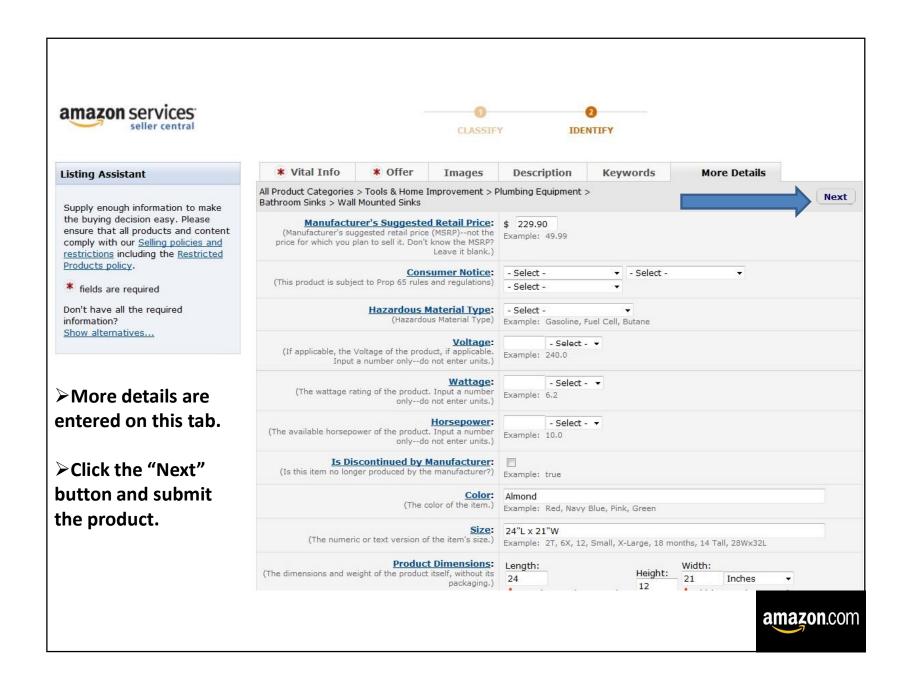
**≻**Add your description.

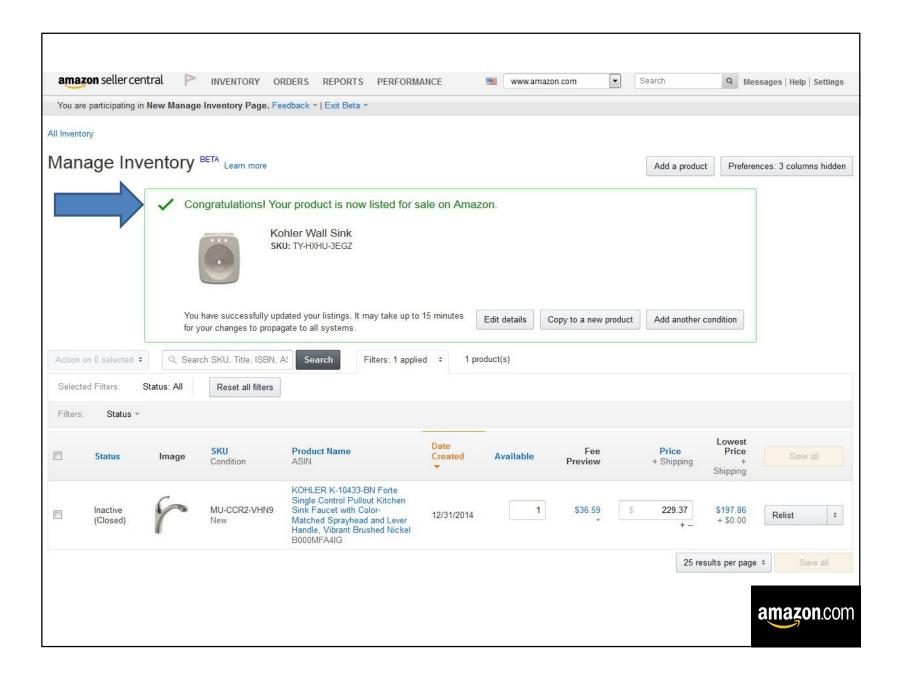


Please provide all required information (marked with an asterisk) to enable the "Save and finish" button.



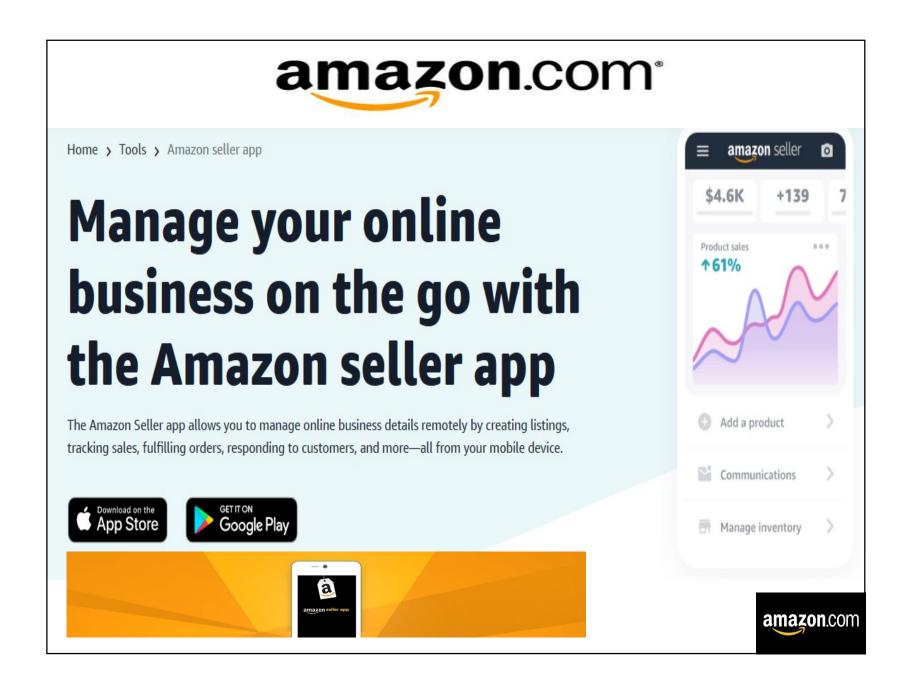






How to add a product to Amazon with your mobile device.







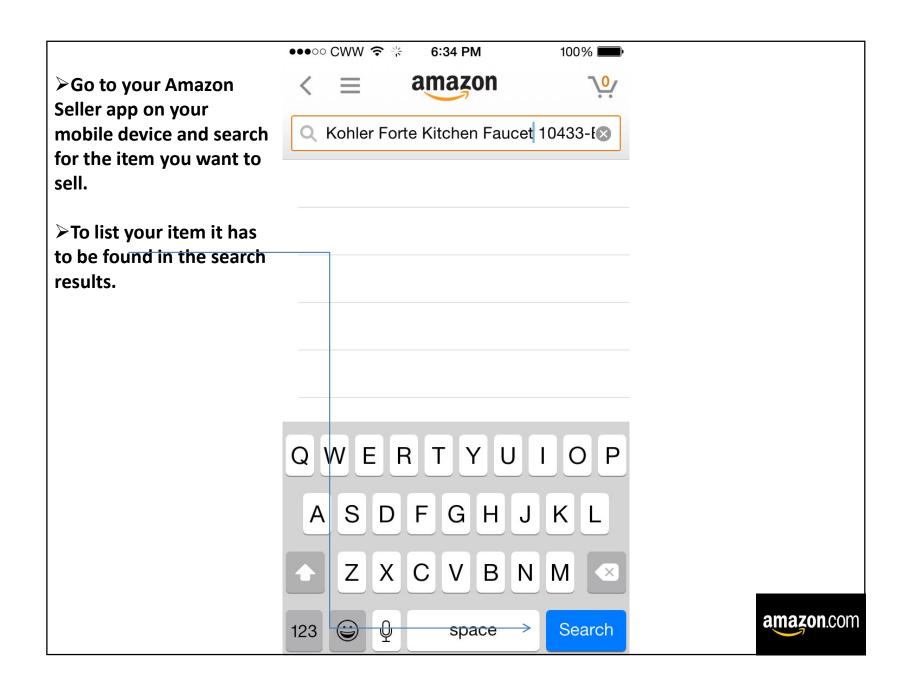
# Manage pricing

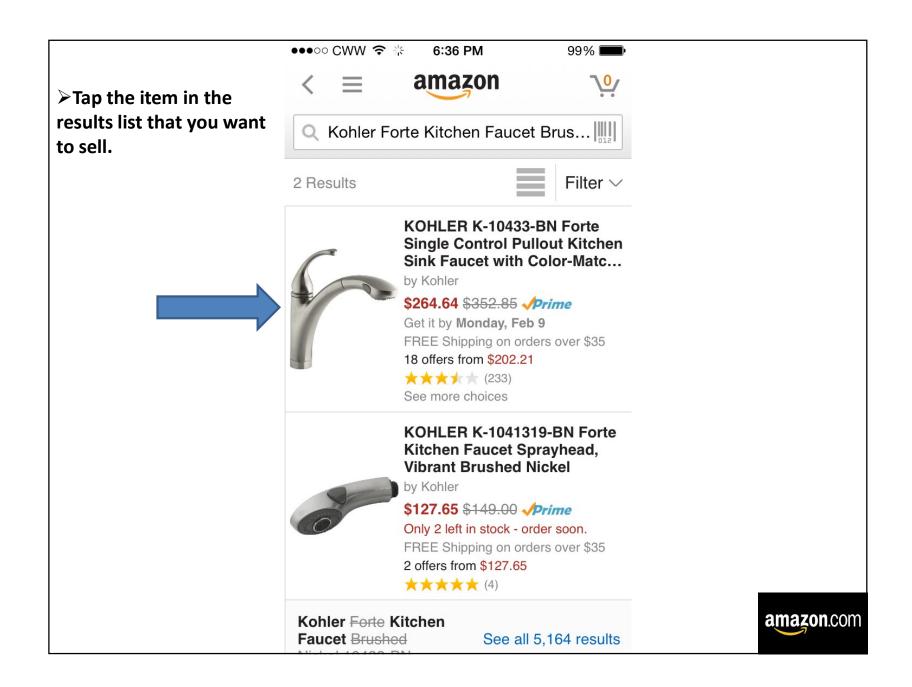
- · Get product-level pricing details and make pricing changes and updates.
- Get a "fee preview" of a product--estimated fees if the product is sold.
- · View low price match and Featured Offer price.
- · View competitor offers.
- Use the profitability calculator to estimate product margin, which tells you how much the product sells for above the actual cost of the product itself.

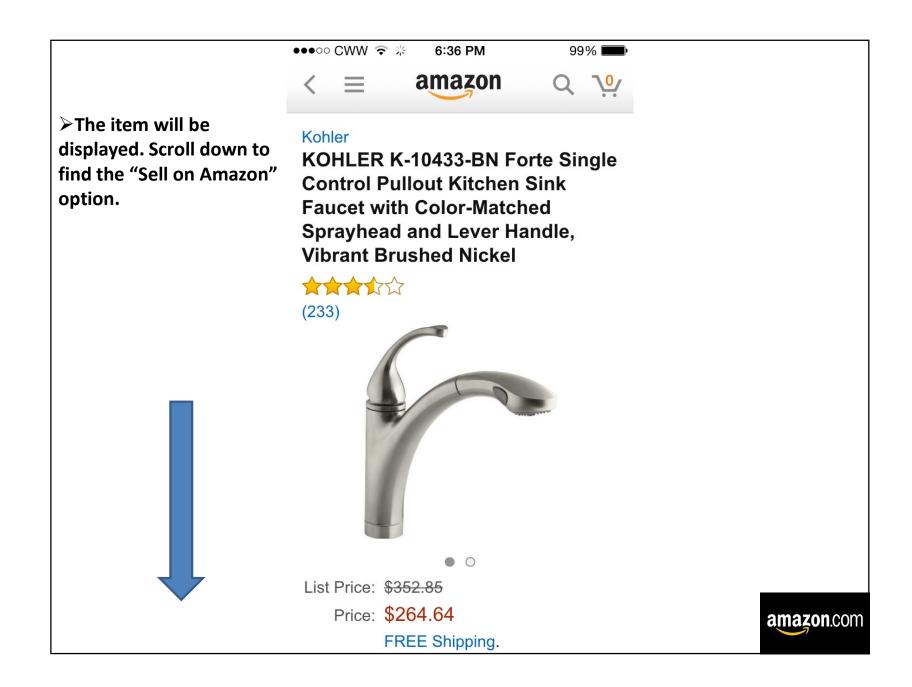
# Track and analyze sales

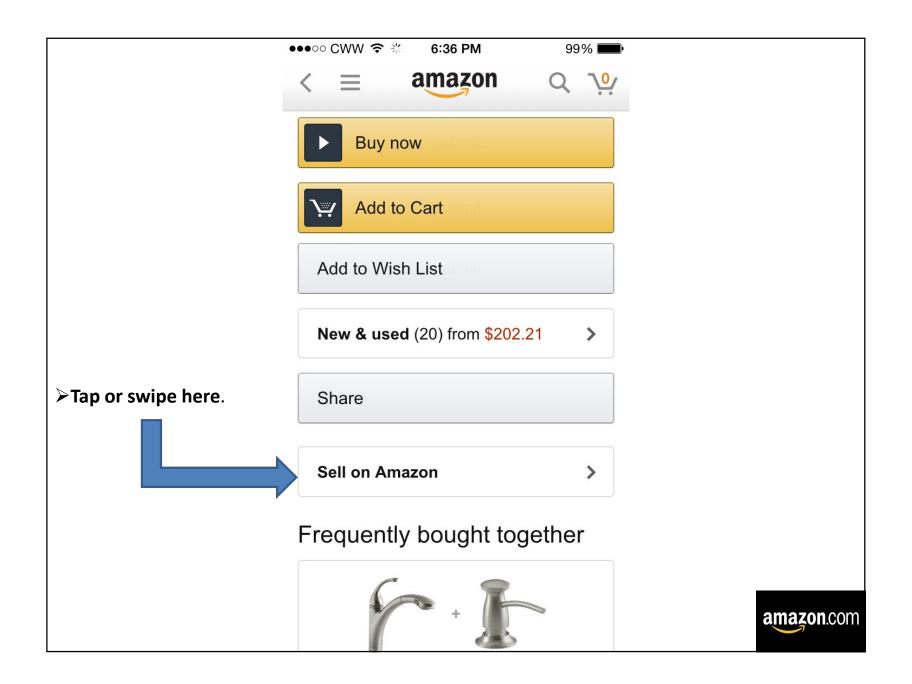
- Get a quick status update by tracking sales and keeping an eye on sales growth.
- Drill down into product-level sales over time.
- · View top-selling products.
- Use charts to track year-to-date sales performance and sales by date range.
- Compare performance to past years and monitor key performance indicators.

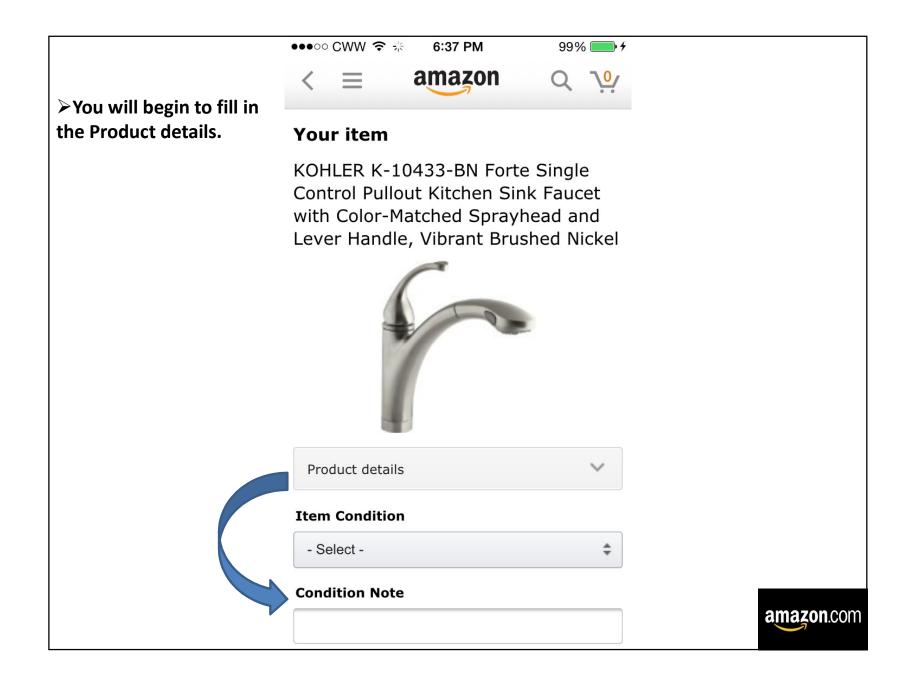


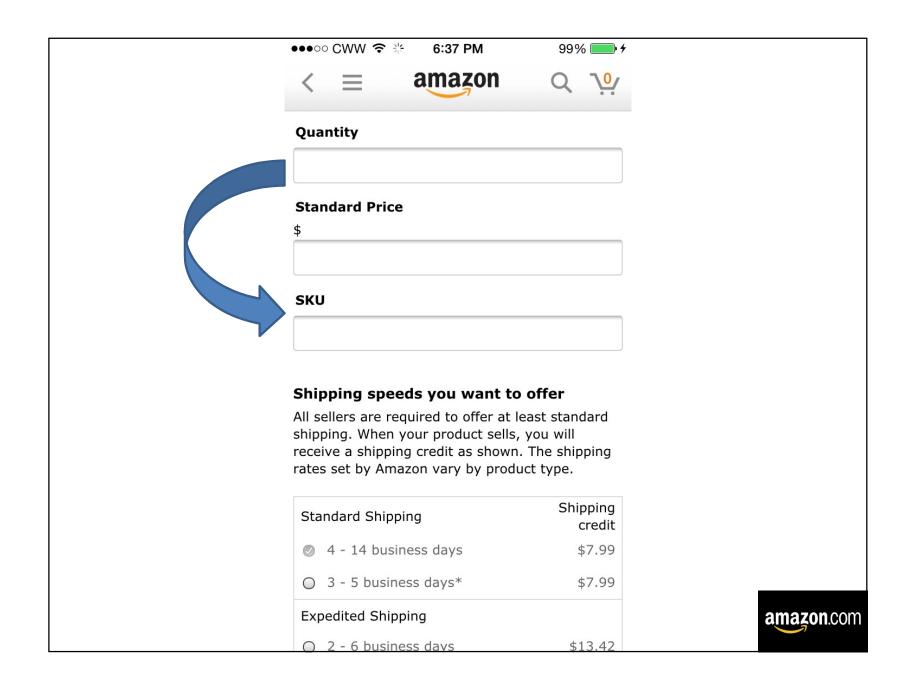


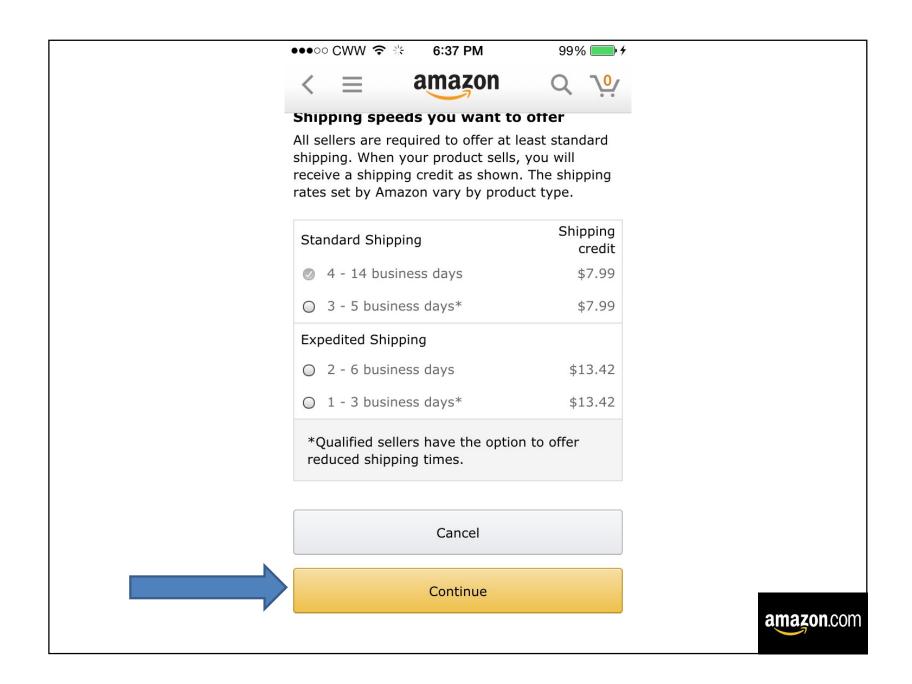


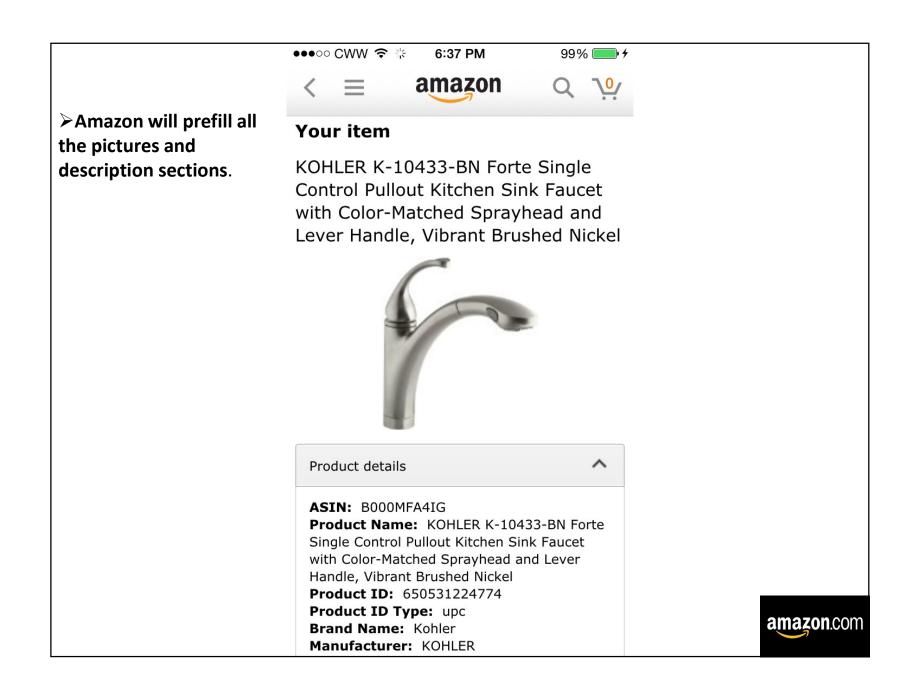


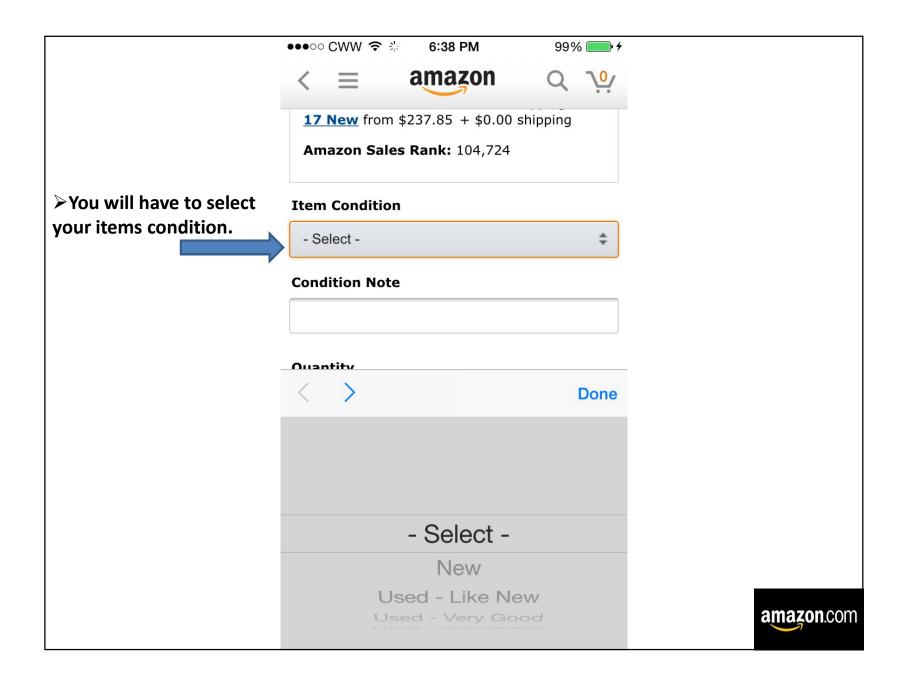


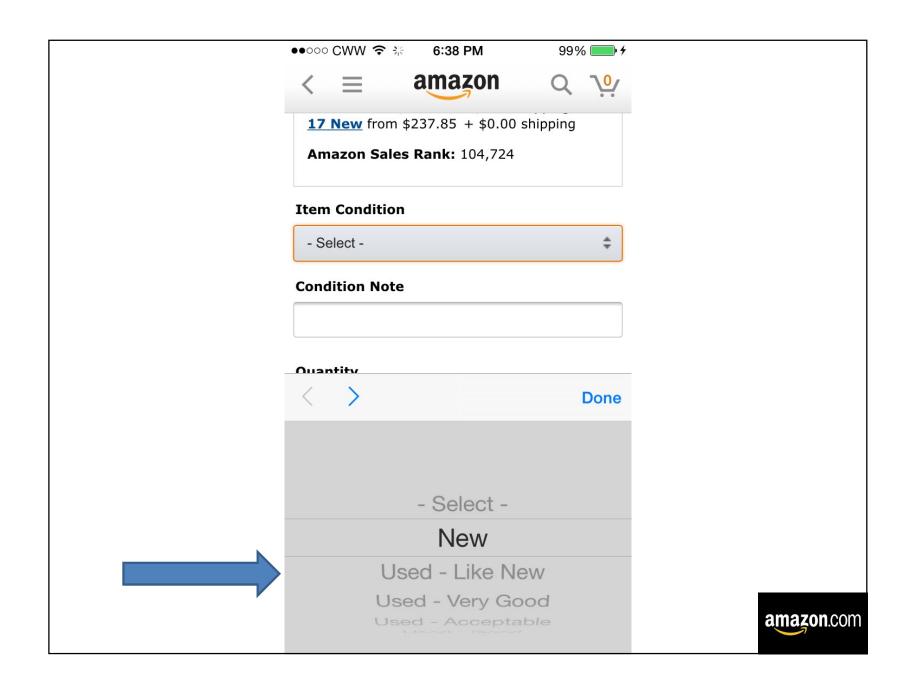


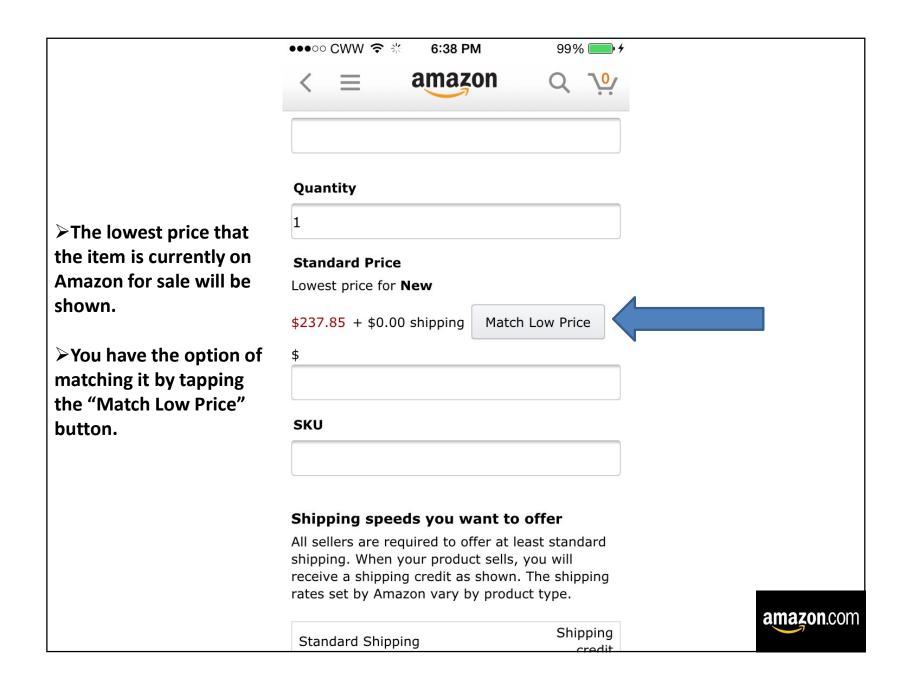


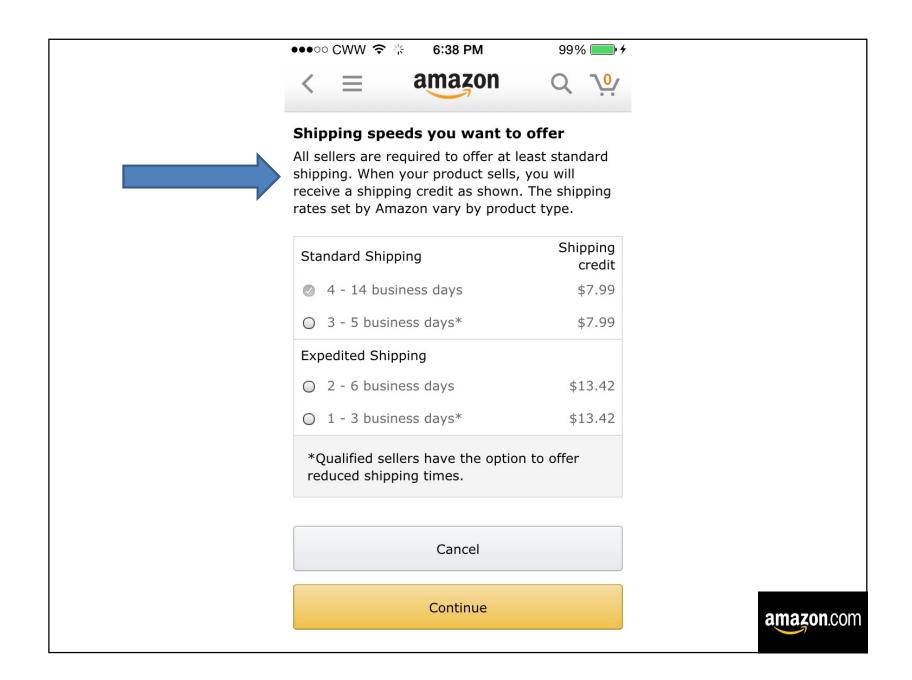


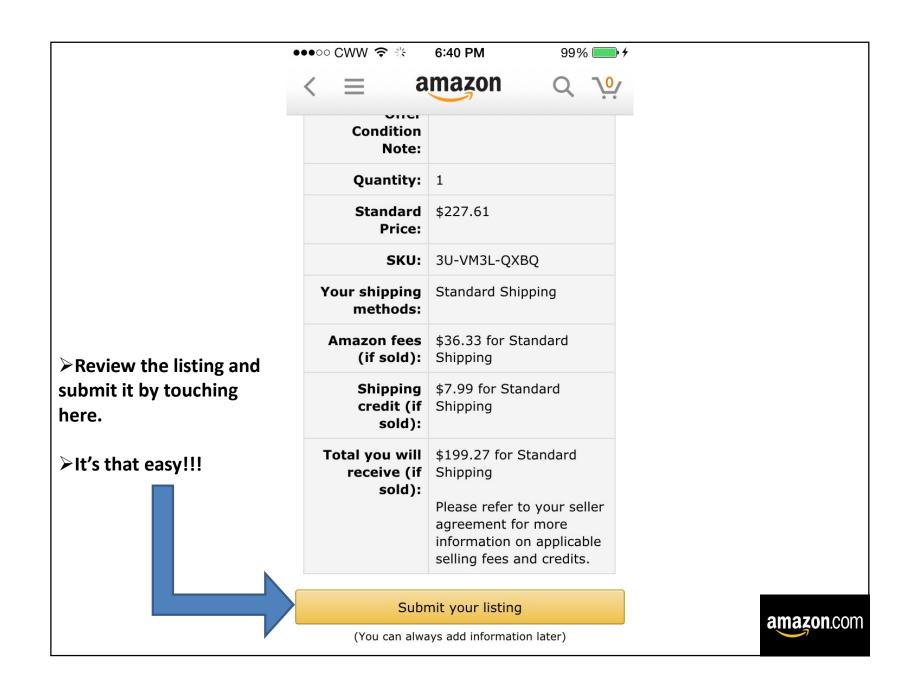












# Understanding Amazon Seller Central

**Presented by Nick Hawks** 



## Take the next steps towards seller success on Amazon.com





Amazon Merchant Notifications (merchant-notifications@amazon.com) Add to cc Actions ✓
To: 12teachyou@hotmail.com ४

Congratulations from Amazon Marketplace!

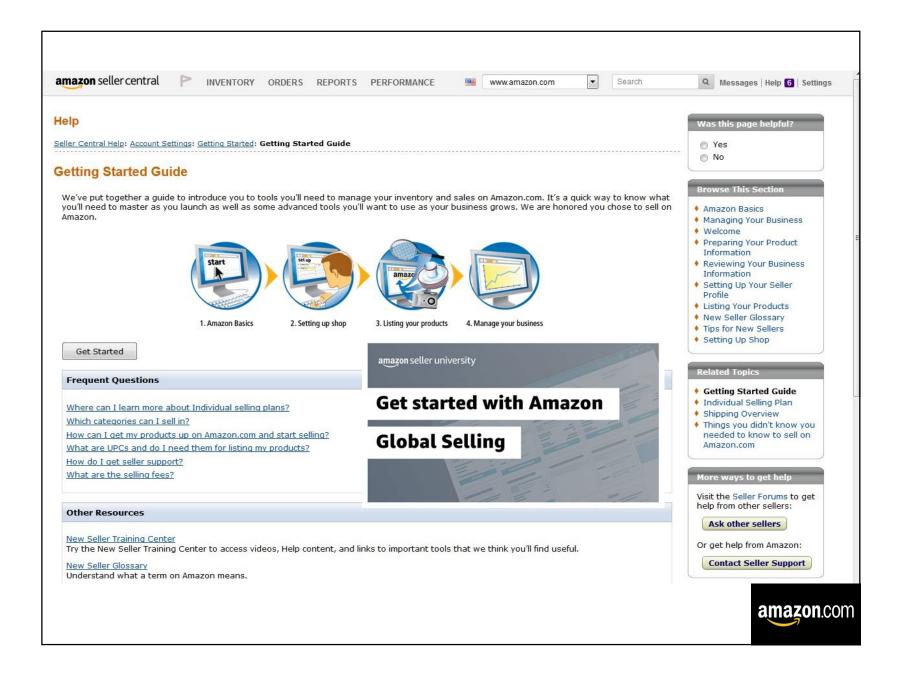
We're excited to welcome you, Nick Hawks, as our newest Amazon Marketplace seller! Below are a few simple steps to get you started and on your way to becoming a successful seller:

- 1. Review the Getting Started Guide for Selling on Amazon: https://sellercentral.amazon.com/help/getting-started-guide
- 2. Get familiar with your seller account: https://sellercentral.amazon.com

You can use your seller account to:

- Enter your deposit method information to receive payment for your sales
- Confirm shipment of your orders
- Obtain shipping addresses and packing slips
- View your inventory and list additional products for sale
- Contact customers and reply to their inquiries using Communication Manager
- Find answers to your questions about Selling on Amazon in our Seller Help pages
- Add a new listing to start selling now:Click on "Add a Listing" from within your seller account.





# amazon.com

### COMMON NEW SELLER QUESTIONS

1. How and when will I get paid?

To receive payment for your sales, you must provide a deposit method and valid credit card information for your seller account. Generally, Amazon Payments first settles your account 21 days after you register and the settlement process repeats every 7 days. Learn more: https://sellercentral.amazon.com/help/getting-paid-fag

2. How will I know when my item sells?

You'll receive an e-mail titled "Sold, Ship Now" for all new orders. You can also view orders by selecting "Manage Orders" in your Seller Account. Learn more: https://sellercentral.amazon.com/help/manage-orders

3. How do I modify or delete my existing listings?

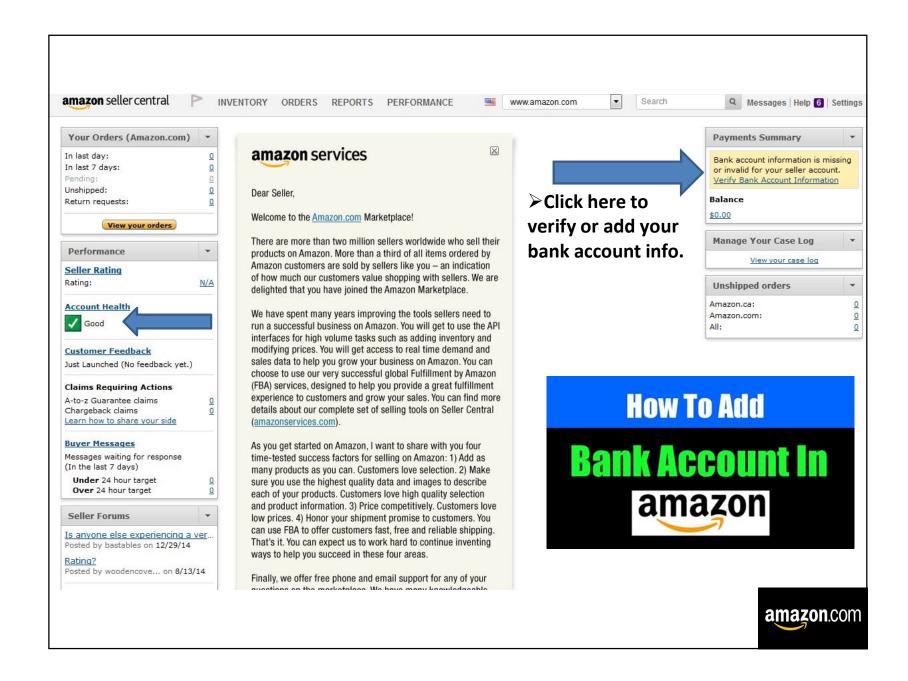
You can manage existing listings on the Manage Inventory page of your seller account. Learn more:

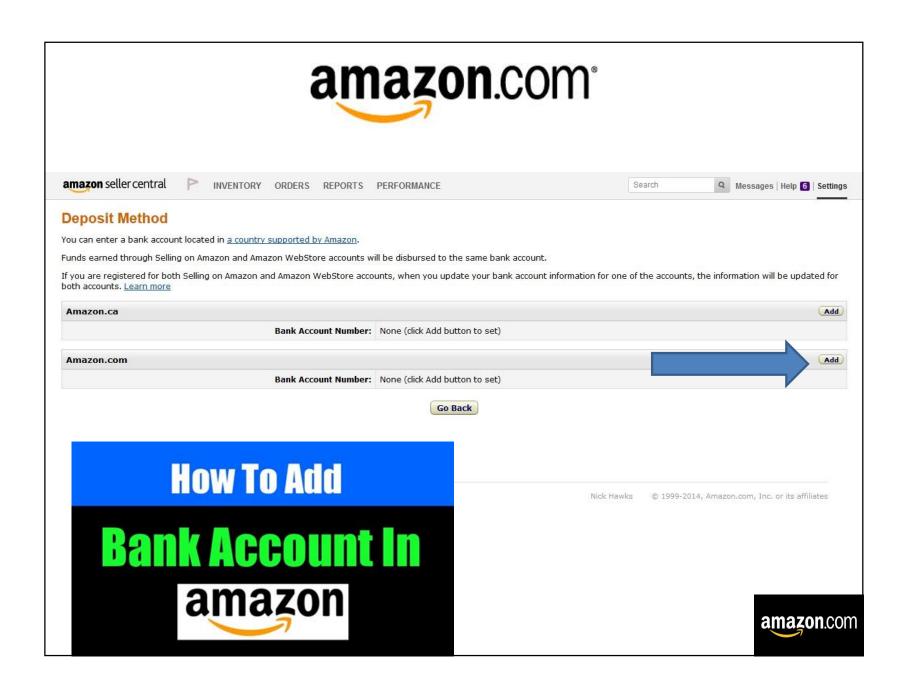
https://sellercentral.amazon.com/help/modify-or-delete-a-product-listing

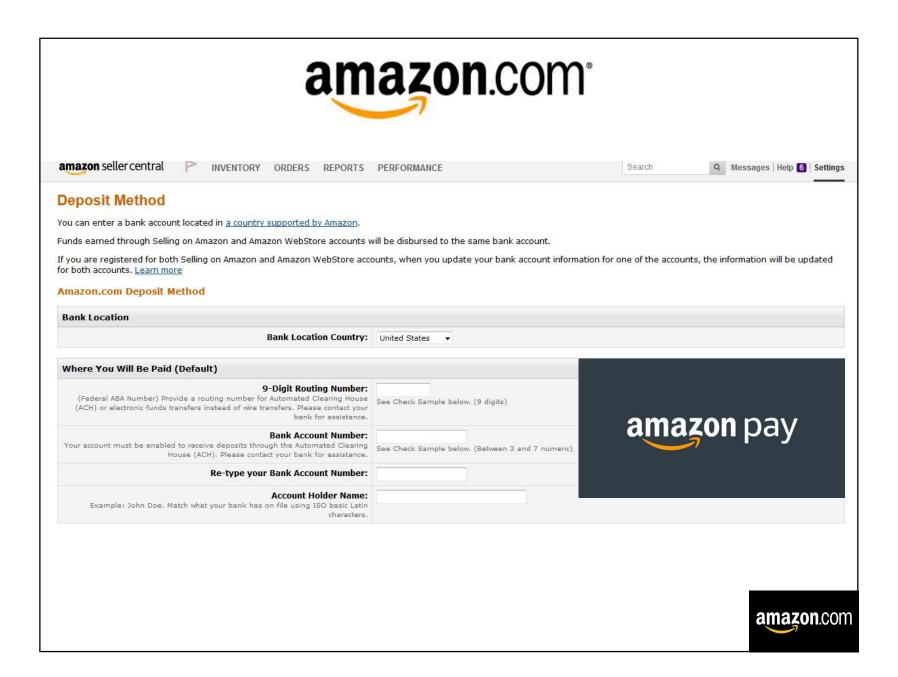
Still have questions? Find answers in the Getting Started Selling FAQ: https://sellercentral.amazon.com/help/getting-started-selling-faq

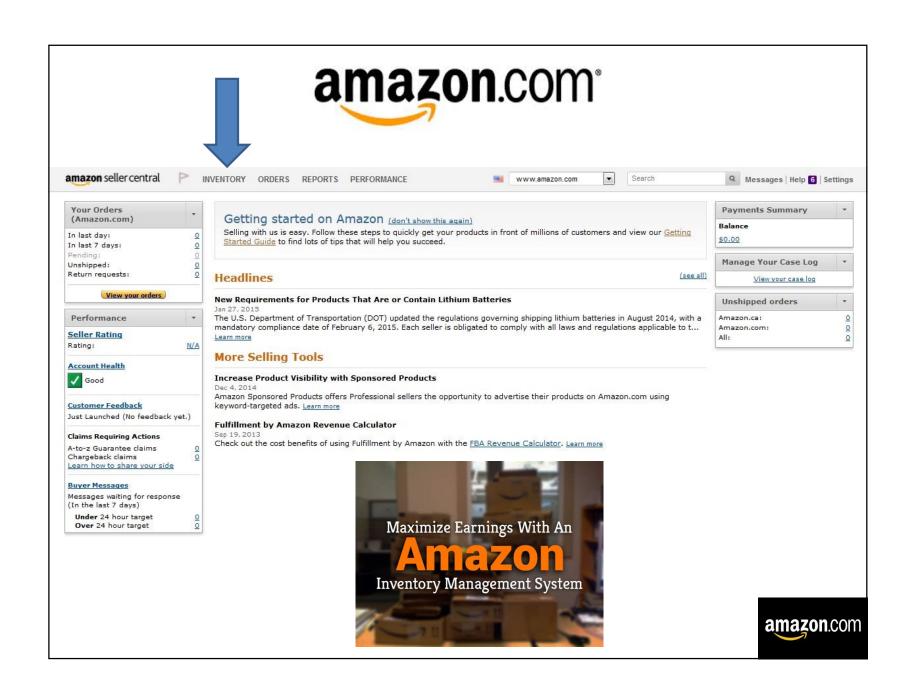
Thank you for selling on Amazon.com! Amazon Services

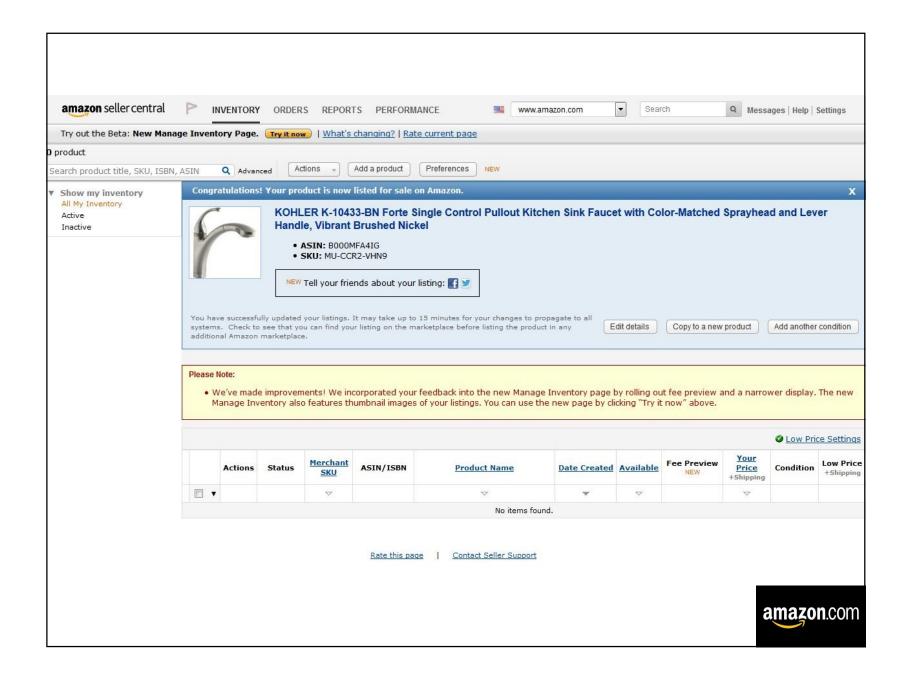


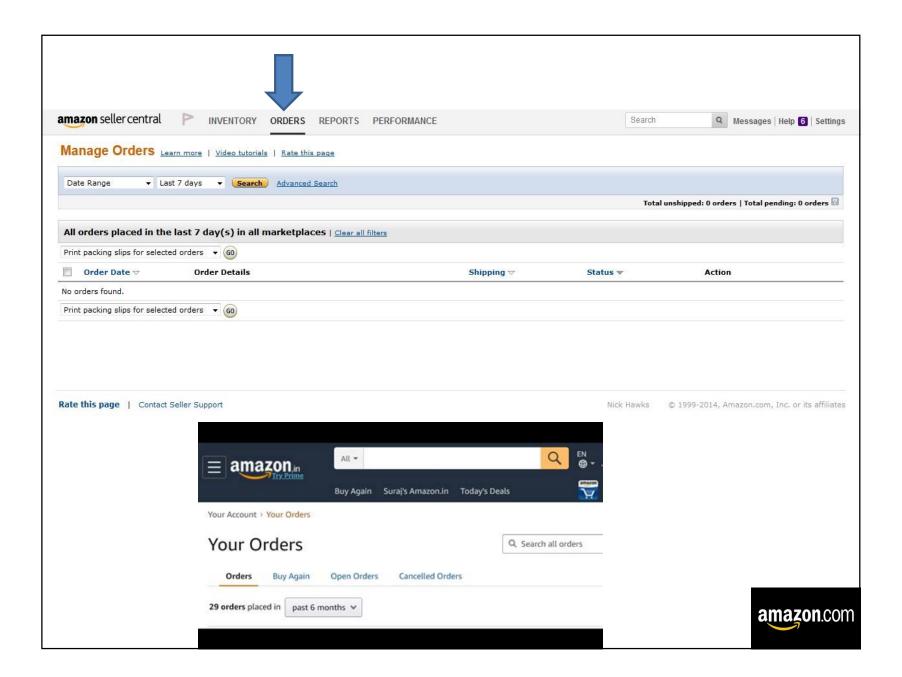


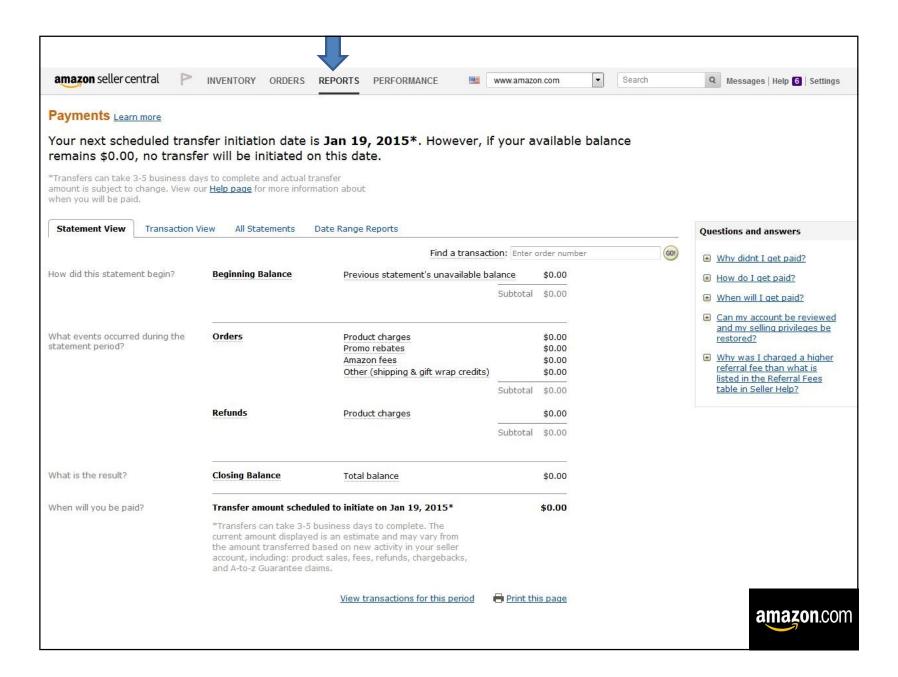


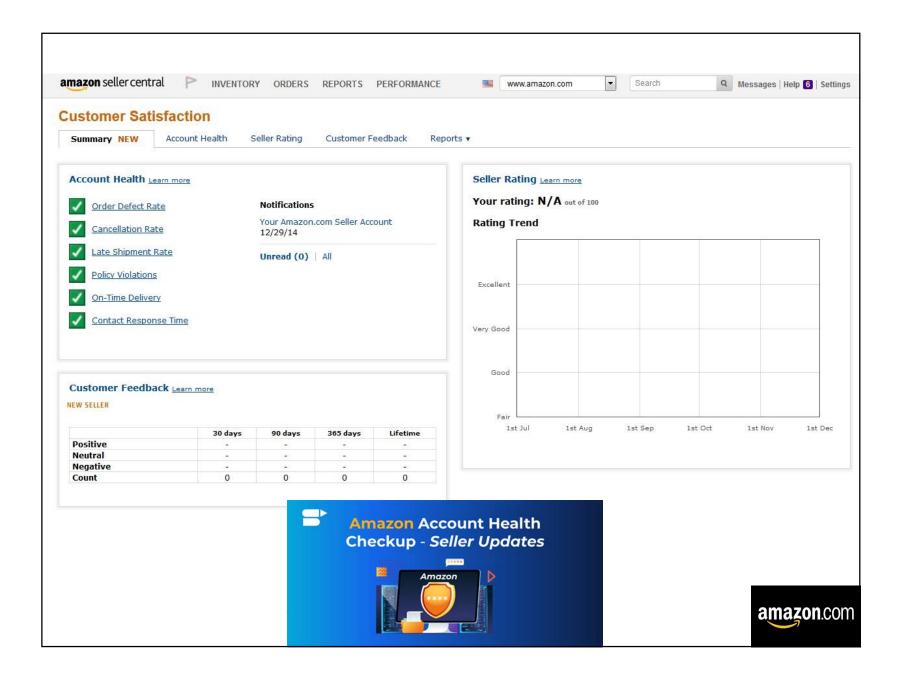


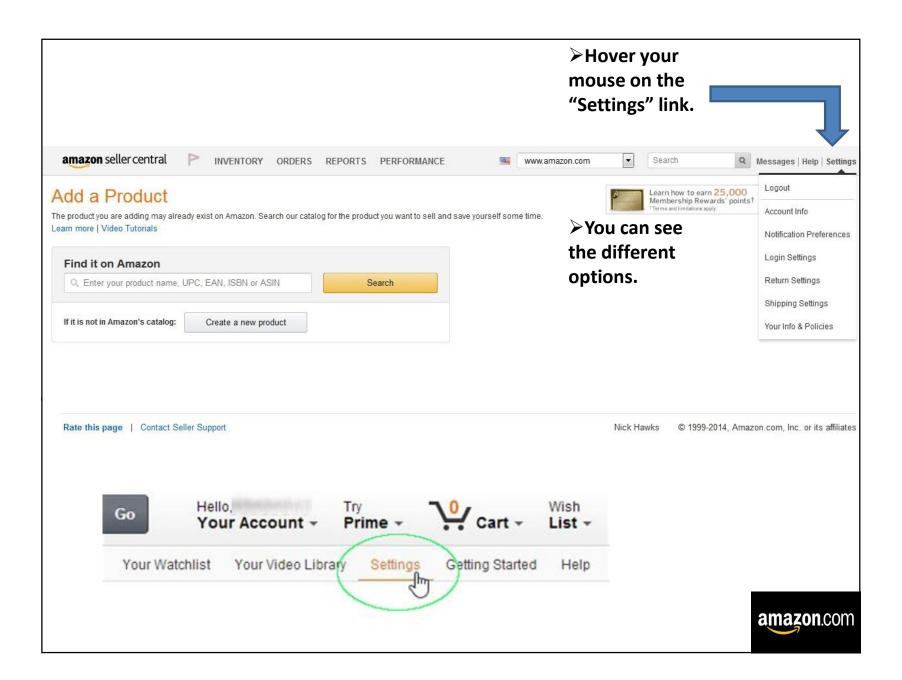


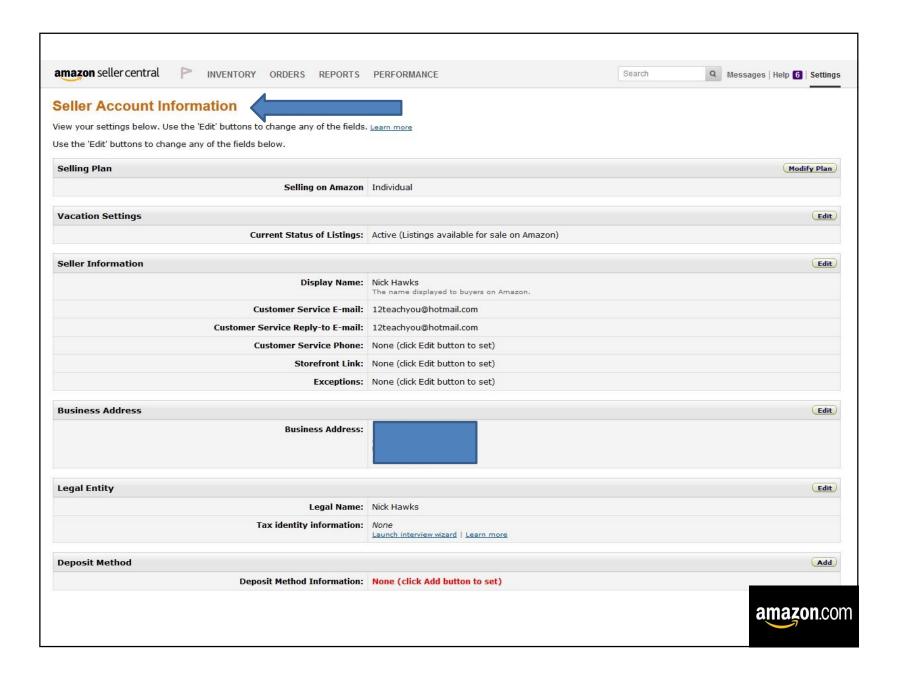


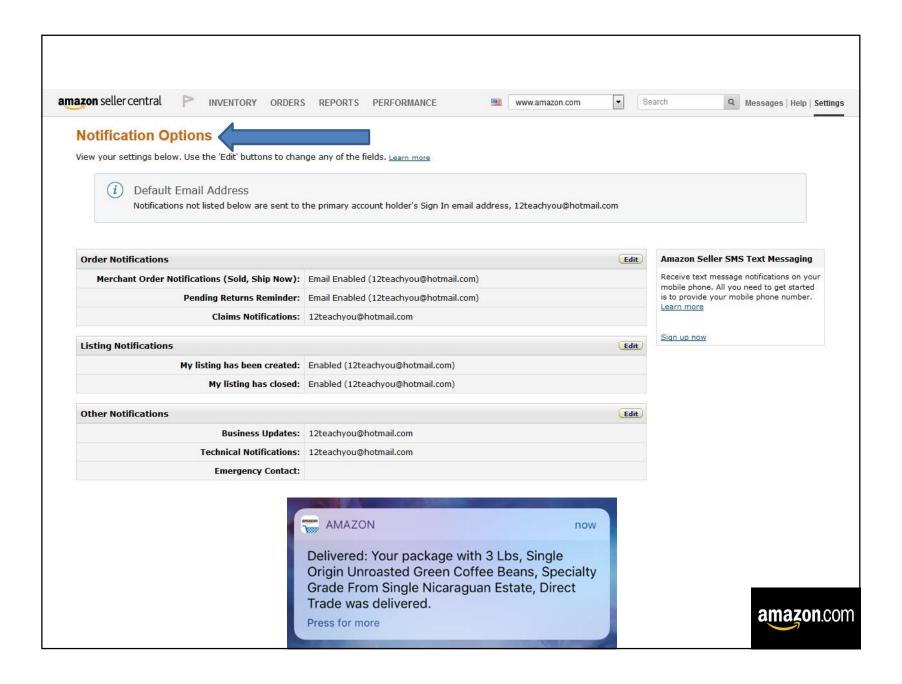


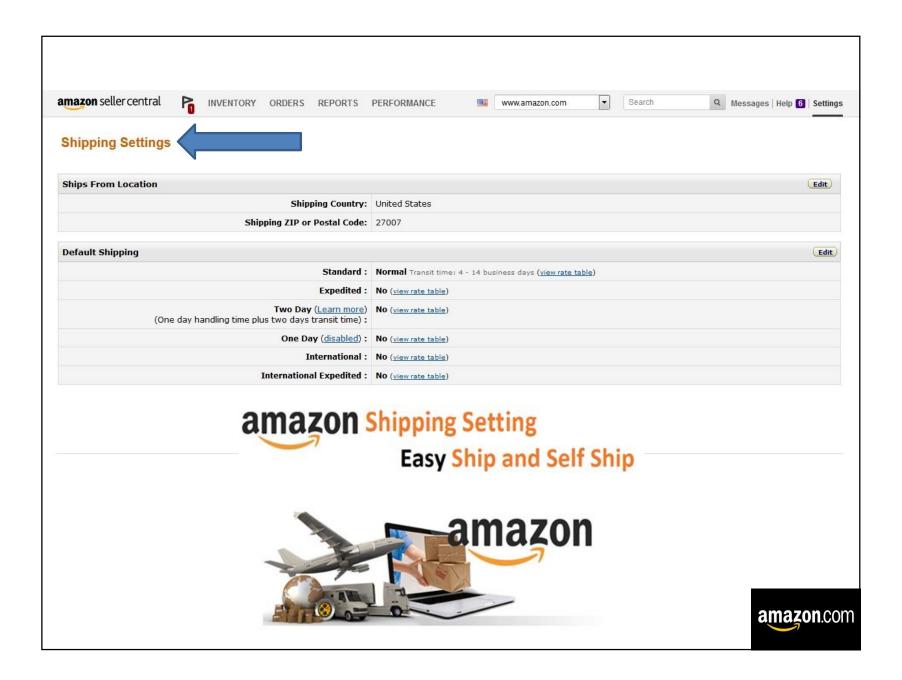






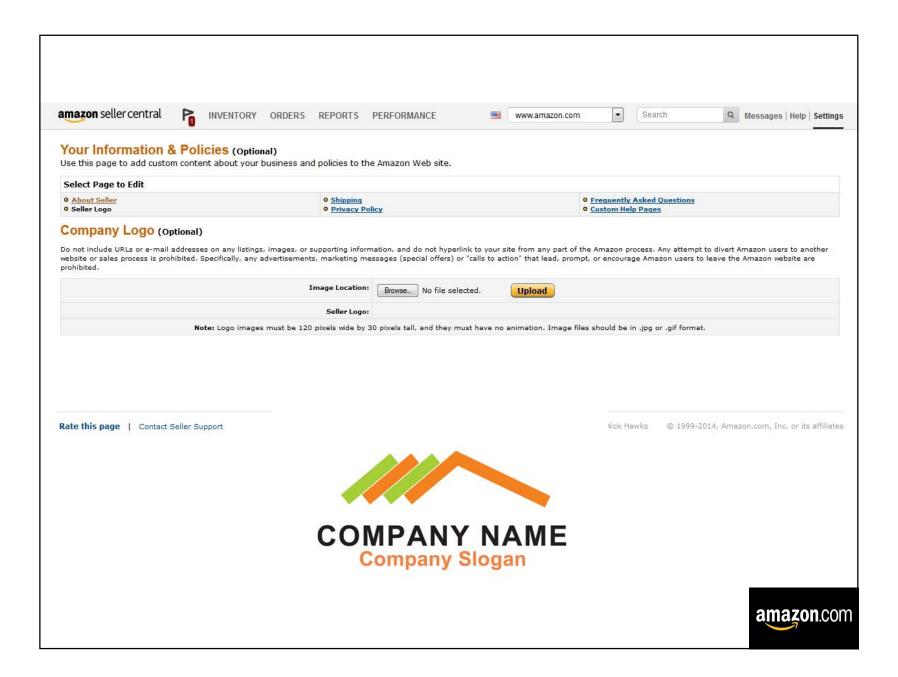


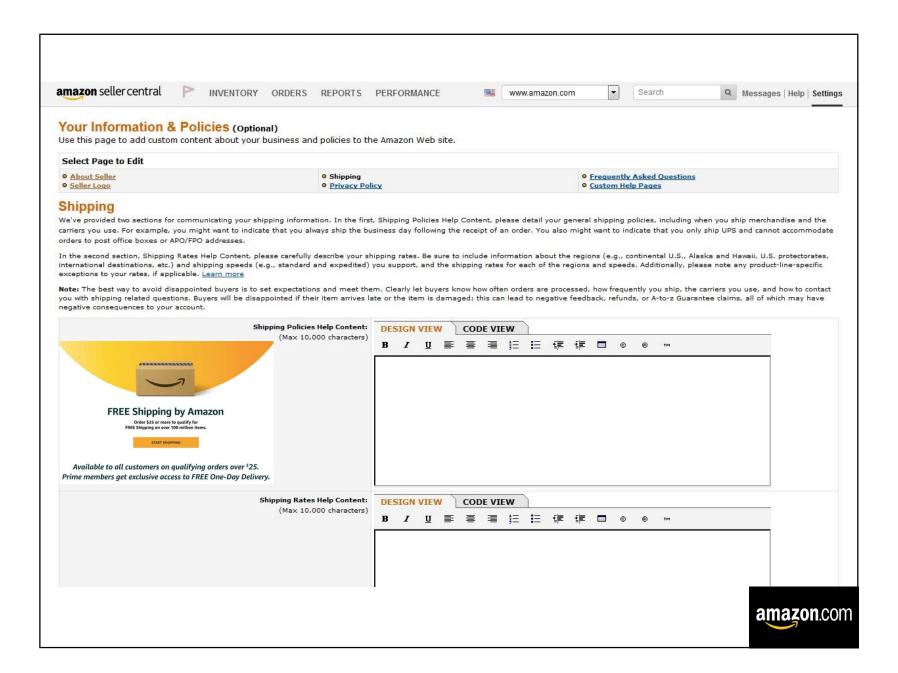


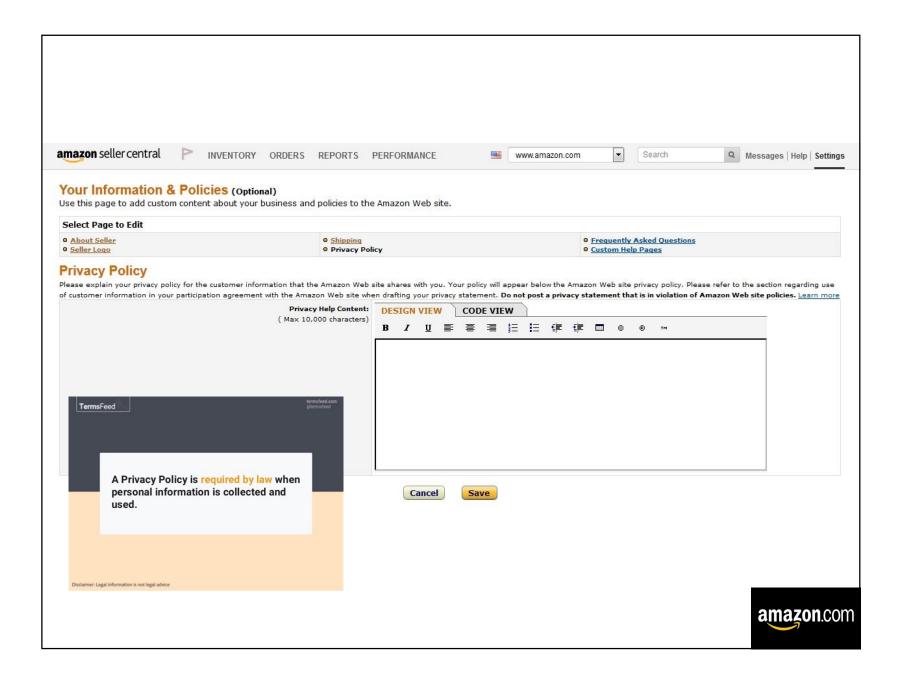


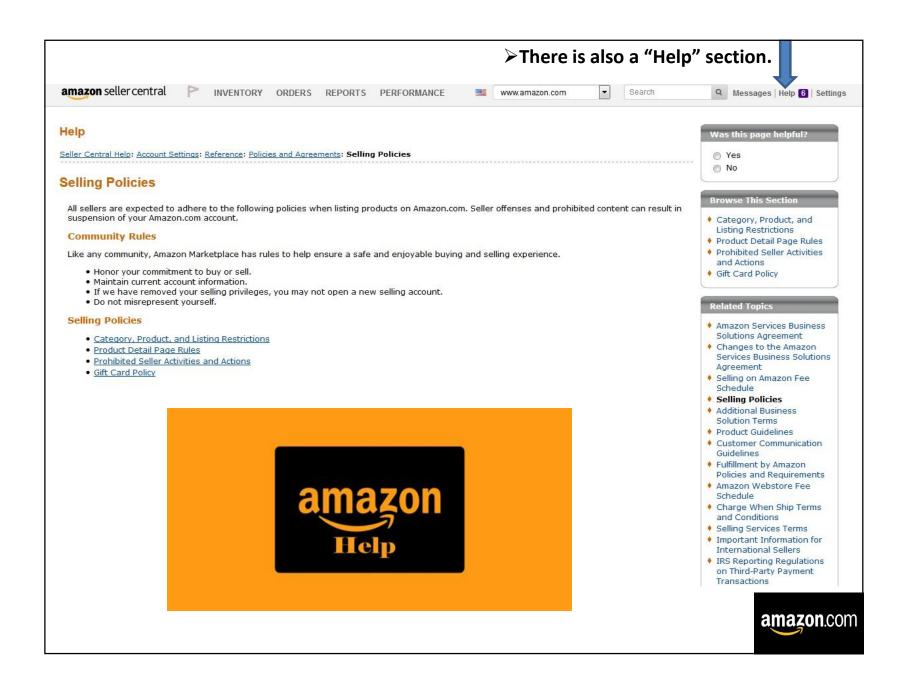


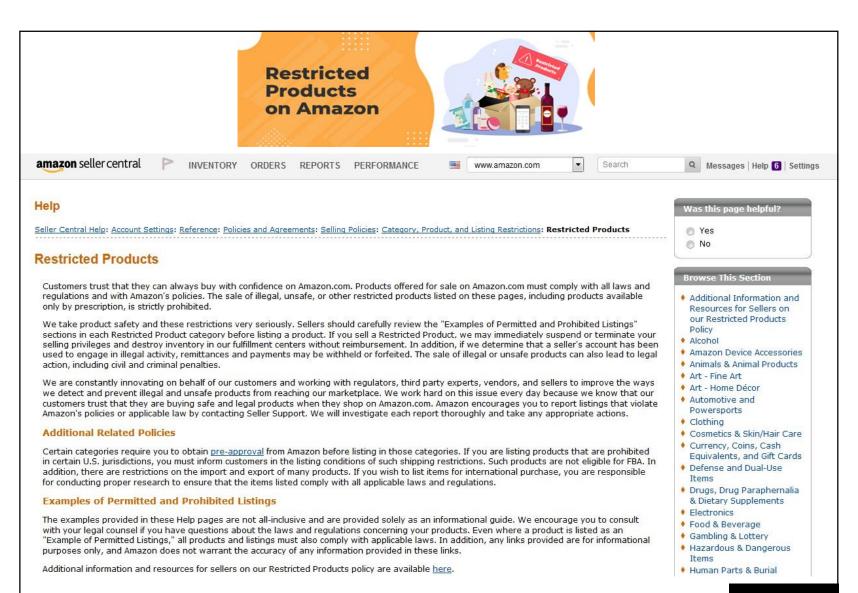














#### **Restricted Products**

- Additional Information and Resources for Sellers on our Restricted Products Policy
- Alcohol
- Amazon Device Accessories
- Animals & Animal Products
- Art Fine Art
- Art Home Décor
- Automotive and Powersports
- Clothing
- Cosmetics & Skin/Hair Care
- . Currency, Coins, Cash Equivalents, and Gift Cards
- Defense and Dual-Use Items
- Drugs, Drug Paraphernalia & Dietary Supplements
- Electronics
- Food & Beverage
- Gambling & Lottery
- Hazardous & Dangerous Items
- Human Parts & Burial Artifacts
- Intellectual Property Violations
- Jewelry & Precious Gems
- Laser Pointers and Related Products
- Medical Devices & Accessories
- Offensive Products
- Postage Meters & Stamps
- Other
- Recalled Products
- Sexual Wellness
- Stolen Property & Lock Picking Devices
- Surveillance Equipment
- Tobacco & Tobacco-Related Products
- Warranties, Service Plans, Contracts, and Guarantees
- Weapons

Restricted Products on Amazon



- Intellectual Property Violations
- Jewelry & Precious Gems
- Laser Pointers and Related Products
- Medical Devices & Accessories
- Offensive Products
- Postage Meters & Stamps
- Other
- Recalled Products
- Sexual Wellness
- Stolen Property & Lock Picking Devices
- Surveillance Equipment
- Tobacco & Tobacco-Related Products
- Warranties, Service Plans, Contracts, and Guarantees
- ♦ Weapons

### **Related Topics**

- Restricted Products
- Listing Restrictions

### More ways to get help

Visit the Seller Forums to get help from other sellers:

### Ask other sellers

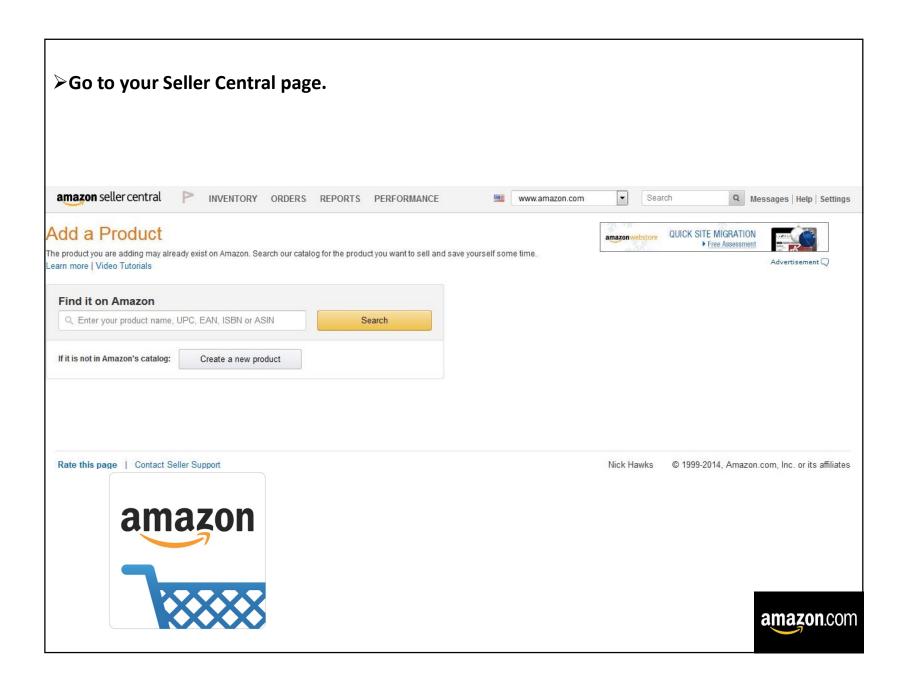
Or get help from Amazon:

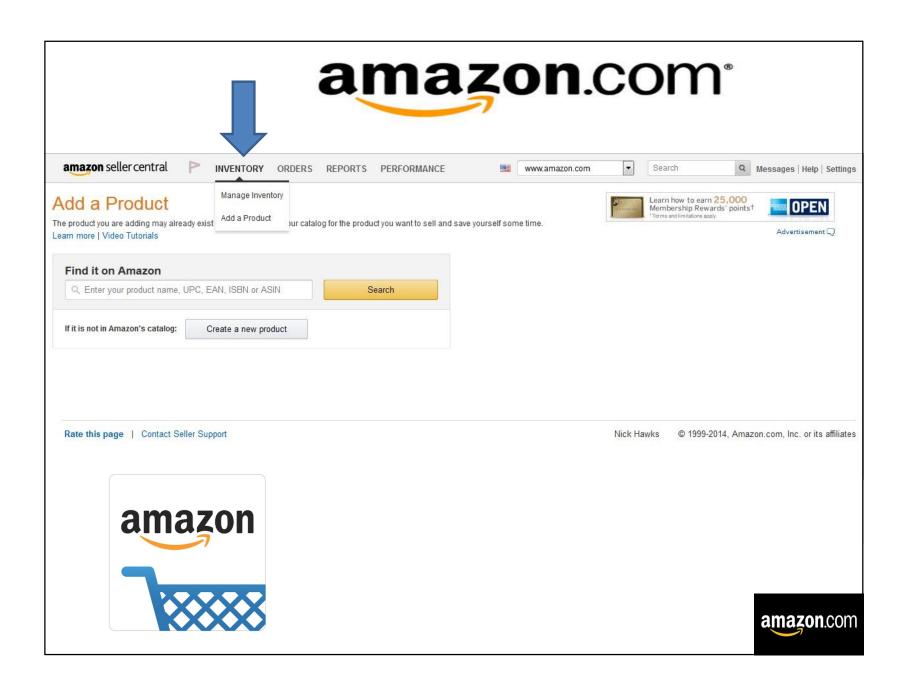
Contact Seller Support

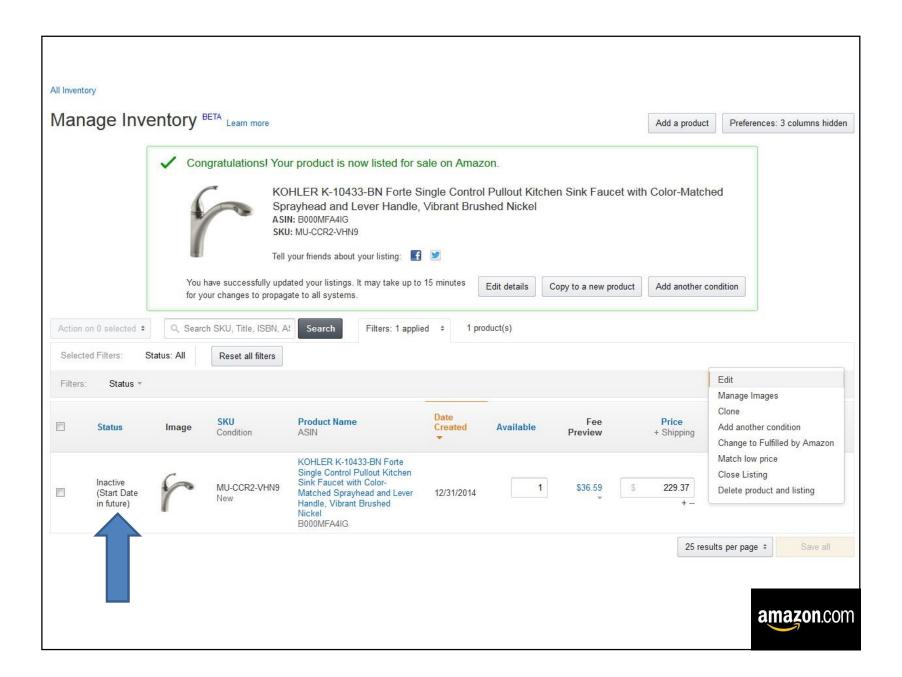
amazon.com

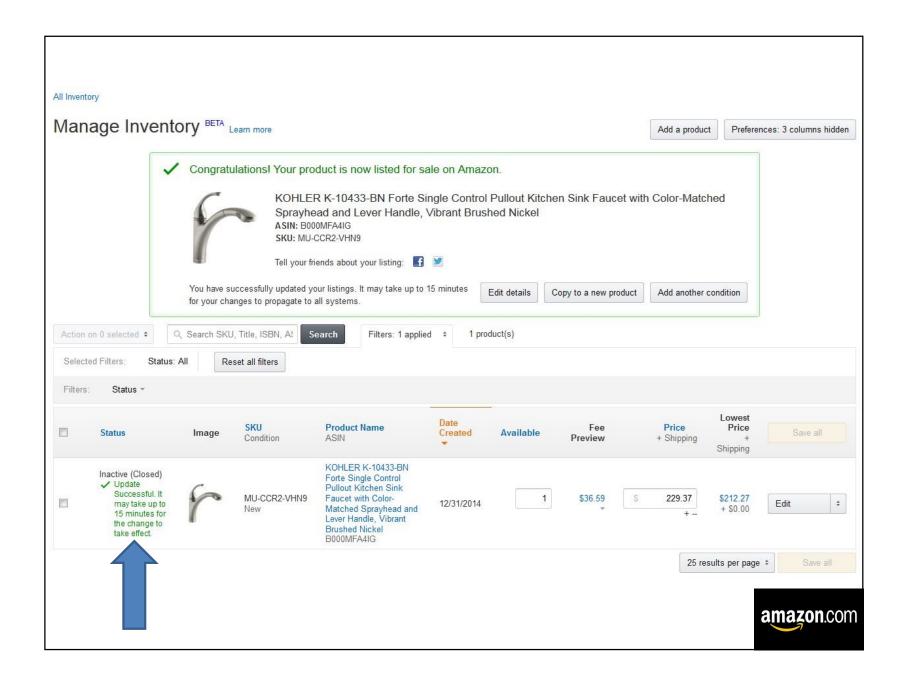
# How Manage Your Amazon Inventory.

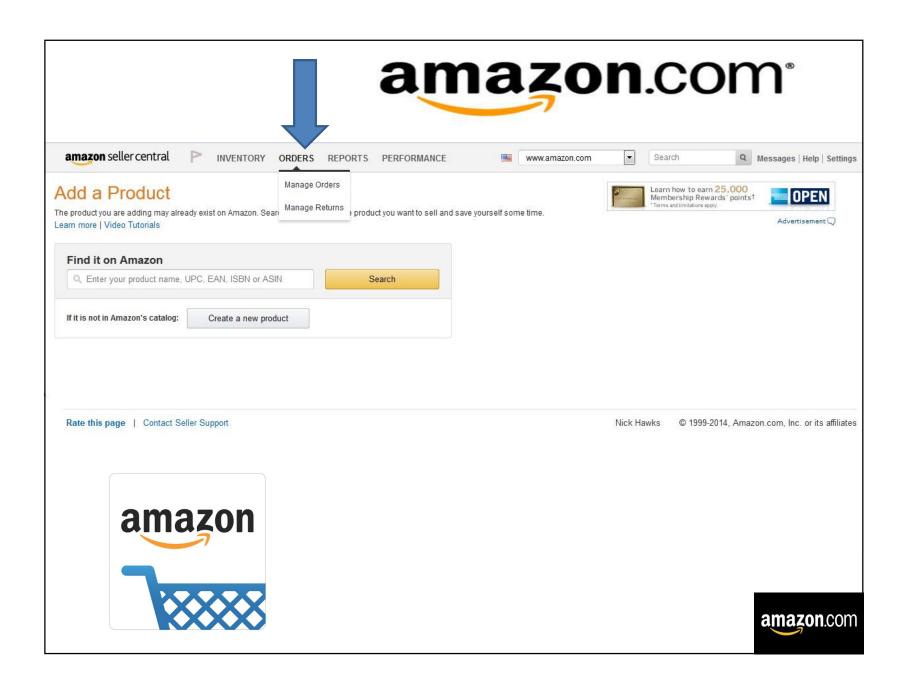


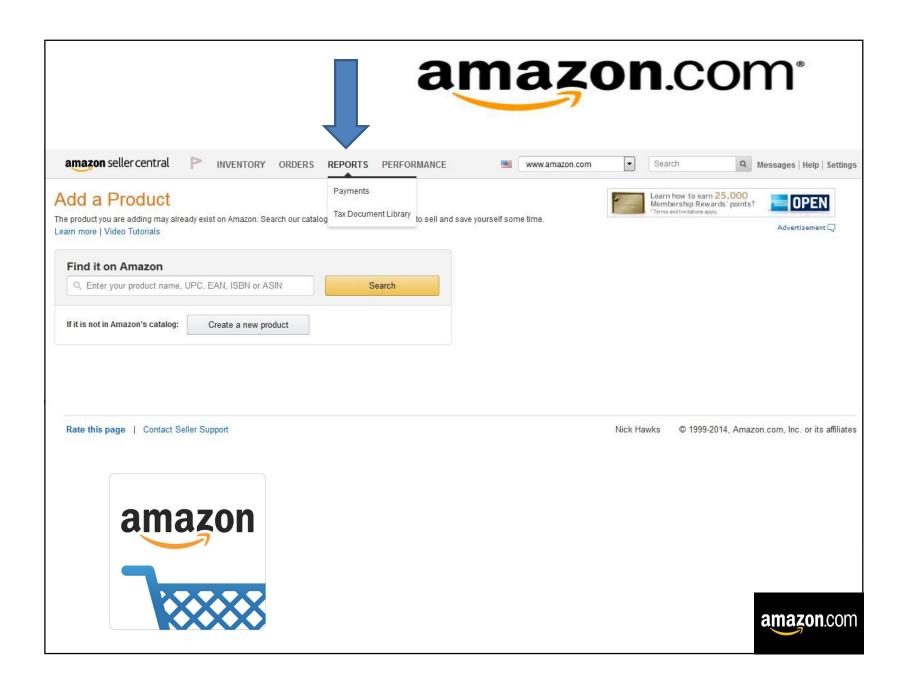


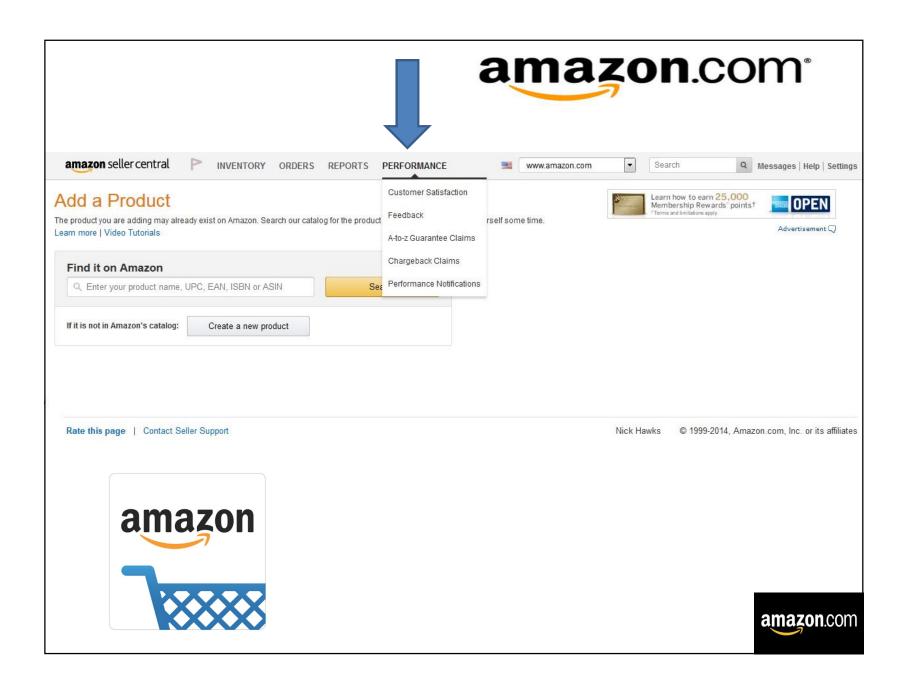
















### What is the Amazon A10 Algorithm?



Amazon's A10 algorithm is the most recent version of the Amazon search and ranking algorithm. Updated in 2020 from the Amazon "A9" algorithm, A10 puts more weight to several ranking factors, making it more sophisticated at matching customer searches with relevant products.

Ranking in organic search results is key for achieving success on Amazon.

Doing so allows you to benefit from the millions of shoppers on Amazon, using the platform's search engine to find their next online purchase.

Amazon's own software decides which products show up in the search results, in which order, for each search a customer performs.

So, appeasing that algorithm - known as A10 - is central to success when selling on Amazon.

Competition for places is fierce, with <u>more than 2 million sellers</u> on the Amazon marketplace all trying to do the same thing. So understanding everything about how the A10 algorithm works is vital.

### Differences from the Amazon A9 Algorithm

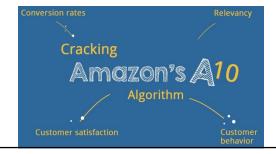
The A10 algorithm is not a massive change to Amazon's search engine. At its core, it still works in many of the same ways. It's still designed to show popular, high-performing and relevant products for customers' searches.

Sales history, sales velocity and conversion rate are all still strong product ranking factors.

Basically, if your product sells a lot, and maintains a strong conversion rate, you should rank high, assuming your listing is optimized for the right keywords.

Product reviews are still important too, not just as a ranking factor, but to boost your conversion rate and generate more sales.

Aside from that, there are some subtle but significant changes to the way Amazon ranks products, which are important to understand if you want to master Amazon SEO.





### Focus shifts to relevance



Relevance and popularity have always been the core of Amazon's search platform. It uses a text match system to match keywords with relevant product listings.

In the past though, it may have skewed slightly towards popularity/performance metrics. Meaning Amazon liked to promote products that made a lot of money.

The Amazon A10 algorithm puts a greater focus on relevance, and matching the right product to the right search. They're not as concerned about making as much money as possible from a single sale, as they are making customers happy, so they come back and buy again, and again, and again.



amazon.com

### Seller authority as a ranking factor

### **Rank Authority**

One of the biggest changes is the introduction of seller authority in ranking.

No longer is the product the only thing that's important for the Amazon algorithm. Now, it favors products sold by Amazon merchants with a proven history of performance and reliability.

Some seller authority factors include:

- Sales history (a proven history of selling products on Amazon)
- Seller feedback rating
- Performance and account health metrics (return rate, number of A to Z claims)

Seller authority also includes the size of your product catalog. Sellers who sell more products are seen in a favorable light under A10, likely intended to push big brands higher.





## $\frac{\text{CLICKS}}{\text{IMPRESSIONS}} = \underbrace{\text{CTR}}_{\text{(CLICK-THROUGH RATE)}}$

### Impressions & click-through rate weighed in search ranking

The new Amazon algorithm takes into account the impressions and click-through rate (CTR) your product generates.

Impressions are when your product shows up anywhere in the Amazon ecosystem, such as search results, Pay-Per Click (PPC) campaigns, or on Amazon partner sites. While click-through rate is how often your product generates clicks from these views.

The new algorithm still values sales history, but it also values the metrics above, which show engagement from Amazon customers.

### More power to off-site traffic

Sales from external traffic (meaning customers who came to your product from outside of Amazon, such as Facebook or Google Ads) have always been powerful for Amazon rankings.

**FACEBOOK** 

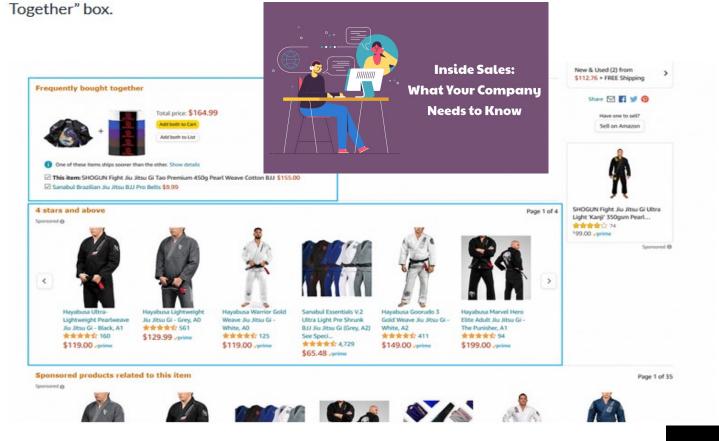
Google Ads

With A10, this traffic is even more valuable. Driving traffic to your products is thus a great way to rank higher and increase search visibility.

amazon.com

### Internal sales

The Amazon A10 algorithm now also weighs "internal sales" a little higher. These are not organic sales – instead, sales that come from other areas within Amazon, such as the "Frequently Bought



More sales from internal widgets like these can improve your search rankings





### Less ranking benefit for PPC sales

Finally, A10 gives a little less product ranking power to sales generated from PPC campaigns.

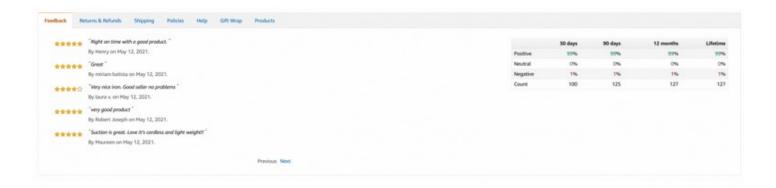
This is not to say PPC campaigns are now worthless. It's still really valuable to use sponsored links to push your products up the search page, or target other product listings. However, it's not a great way to increase your organic rankings, despite being great for your overall sales velocity.



### 1 - Prioritize customer experience and account health metrics

It's clear that Amazon wants you to provide a first-class experience for their customers. So make it a priority to stay in Amazon's good books and provide that first-class customer experience.

Do things that will result in positive seller feedback, such as going above and beyond with customer service. Make sure you have shipments inspected, and the products you send to Amazon are the highest quality, without any defects.



Maintain good seller feedback to increase your seller authority in the new algorithm

Not only will superb seller feedback and account health help you win and keep the Buy Box, it will now help your product rank higher.

amazon.com

### 2 - Increase your range

Product range is another thing factored into a seller's account health. This didn't matter with the A9 algorithm, but in the A10 era, you may be able to rank higher than another seller if you sell more products.

Thus, it's a good idea to expand your store on Amazon, rather than launching one product and focusing on that alone. A wider range will also lessen your risk should one product lose rankings or be suspended.

### 3 - Conduct in-depth keyword research and optimization

This is not such a new development for the A10 algorithm. But with this update, it's all the more important to make sure your keyword research is extensive and has covered all possible angles.

The new A10 algorithm focuses more on relevance than A9 did, and also values the total impressions your product generates across Amazon. In-depth keyword research, and optimizing your listing to include as many search terms as possible, will help you show up for more searches, and increase your chances to show up on "related products" sections across the site.

Make sure your Amazon listings feature the most important keywords in the right places, such as your product title, bullet points and product description.

amazon.com

## How To Rank Your Products On Amazon – The Ultimate Guide

If you want success on Amazon, you need to understand how Amazon's Search Algorithm works – right?

Sounds obvious, but you'd be surprised...

Most sellers have no idea how Amazon ranks and delivers search results; let alone how (easily) exploitable it can be!

**Ranking Factors** 



But before we get into the meat of the matter, here are some basics you should know...

Introducing A10 Amazon's Product Search Algorithm

# OFFICIAL STATEMENT)

[quote name="Amazon"]Our work starts long before a customer types a query. We've been analyzing data, observing past traffic patterns, and indexing the text describing every product in our catalog before the customer has even decided to search.[/quote]

As we can see here, much of the work is done before the customer even touches the keyboard. Once the customer actually hits "Enter" to perform a search, the A10 algorithm delivers results through a two-step process:

[quote name="Amazon"]Once we determine which items are good matches to the customer's query, our ranking algorithms score them to present the most relevant results to the user.[/quote]



## amazon.com

On the whole, ranking in Amazon is more straightforward than Google because you're essentially cutting the work in half. This is because there's no such thing as off-page SEO for Amazon; they only use internal factors to determine how a product ranks. Backlinks, social media, domain authority... These are all things you don't need to worry about on Amazon.

That being said, there are a few simple rules you must always remember about Amazon. These 3 rules are critically important to making the most of this guide, so make sure you read them twice:

- Amazon's top goal in everything they do is always maximize Revenue Per Customer (RPC)
- Amazon tracks every action that a customer takes on Amazon, right down to where their mouse hovers on the page
- The A10 algorithm exists to connect the data tracked in #2 to the goal stated in #1





So far, so good?

## Core Pillars Of The A10 Algorithm

From A10s website and from the information that Amazon makes available to us through their <u>Seller Central</u> (login required), we can group Amazon's ranking factors into three equally important categories:

Conversion Rate\* – These are factors that Amazon has found have a statistically relevant effect on conversion rates. Examples of conversion rate factors include customer reviews, quality of images and pricing.

Relevancy – Remember the first step in the A10 algorithm? They gather the results, and then they decide how to list them. Relevancy factors tell A10 when to consider your product page for a given search term. Relevancy factors include your title and product description.

Customer Satisfaction & Retention – How do you make the most money from a single customer? Make them so happy that they keep coming back. Amazon knows that the secret to max RPC lies in customer retention. It's a lot harder to get someone to spend \$100 once than \$10 ten times. Customer Retention factors include seller feedback and Order Defect Rate.



It's simple really...



#### More sales mean higher rankings – and higher rankings mean more sales!

It sounds like a vicious cycle, but luckily there are still many ways for new sellers to compete.



## FACTORS THAT AFFECT THE NEW AMAZON ALGORITHM:



- **√** Seller Authority
- **√** Sales History
- **√** Impressions
- **✓** Internal Sales
- ✓ Click-Through Rate (CTR)
- ✓ Conversion Rate (CVR)
- **√** Organic Sales
- **✓** Pay-Per-Click (PPC) Sales





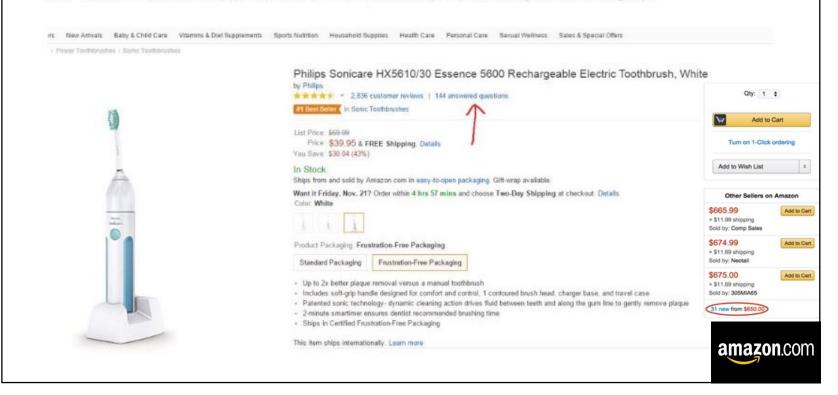


amazon.com

### ANSWERED QUESTIONS Has a Small Effect

This is one of those metrics that Amazon doesn't specifically state they track. But, it's data they have access to and Q&A's are listed close to the top of the product page, which typically means it's important for conversions.

Furthermore, there products like this (me-approved) Philips Sonicare electric toothbrush, which ranks #1 for the keyword "electric toothbrush" over other equally rated best-sellers because it has almost twice as many customer Q&As than any other listing in the category:

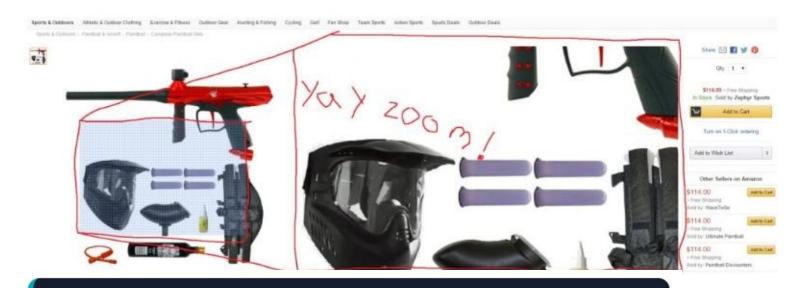


#### **IMAGE SIZE & QUALITY**

## **Has a Huge Effect**

Amazon continues to tighten their image size and quality policies for product listings. Right now, some categories won't even display results that don't have at least one image that is 1000×1000 pixels or larger. These are called "suppressed listings".

The 1000×1000 pixel image size allows Amazon to offer customers their Hover-to-Zoom feature, shown below, which they've found has a dramatic effect on conversion rates.



#### M Amazon jargon: Featured Offer ("Buy Box")

If more than one seller offers a product, they may compete for the Featured Offer ("Buy Box"), the most visible offers on the product detail page. Sellers must meet performance-based requirements to be eligible for Featured Offer placement.



Notice that **image quantity is not what's important here**. This Tippmann paintball gun is the #1 product for the keyword "paintball guns", but it only has one image. Since the image is big enough and informative enough to give the customer all the info they need, that's all it takes to make Amazon happy.

That means it's better to have one large, high quality image than to have multiple normal-sized images. Not to say that multiple images won't convert better than one image, just that the benefits quickly taper off after the first.







iPhone Shot

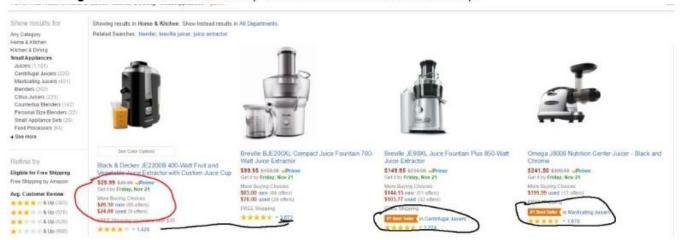


#### PRICE

### Has a Huge Effect

Remember earlier when we talked about how Amazon's A10product search algorithm uses both predicted and real conversion rates to determine which products to show in their search results?

One of the biggest factors Amazon uses to determine predicted conversion rate is pricing – they know that customers tend to seek the best deals. More importantly, Amazon uses pricing as a major factor in picking which product to show in the buy box, which is the part of the page containing the Add to Cart button (we'll talk more about that later).



Notice here that the top-ranking product for the search term "juicer" has less customer reviews, lower customer reviews and lower Sales Rank than every other listing in the top 4. It still shows #1 because it's got decent ratings and is priced waaaaay below the category average.

Note that customer reviews are still vital here. And pricing isn't the only reason that the Black & Decker Juicer ranks #1...



#### PRODUCT LISTING COMPLETENESS Has a Small Effect

Finally, the last conversion metric to optimize for is listing completeness. The individual sections of the product listing mostly have to do with relevancy, as you'll learn below, but the actual completeness of the listing has an effect on conversion rate.

As a general rule, the more complete you make your listing, the better. Do your best to fill in every single field in the listing setup page to maximize your chances of appearing at the top of product search results.

### **Relevancy Factors**

#### TITLE

#### **Has a Small Effect**

Optimizing your product title for Amazon is an excellent example of the way that optimizing for Amazon differs from optimizing for Google.

In Google, you want a concise, engaging title with your keyword close to the beginning. In Amazon, all you care about is keywords. You want to cram as many keywords into about 80 characters as you possibly can.



Just like with images, Features are so important that Amazon no longer allows products without bullet points to be featured in the buy box, and not having them is a serious road-block to good Amazon rankings.

Another good example of proper Feature usage is this Asus computer monitor, which ranks #1 for "computer screen":



**Has a Huge Effect** 

mmm... Features...

Click to open expanded view

ASUS MX279H 27-Inch Screen LED-Lit LCD Monitor

by Asus

\*\*\*

306 customer reviews

215 answered questions

List Price: \$299.00

Price: \$269.99 & FREE Shipping. Details

You Save: \$29.01 (10%)

In Stock

Ships from and sold by Amazon.com.

Want it Friday, Nov. 21? Order within 6 hrs 3 mins and choose Two-Day Shipping at checkout. Details

- 27" AH IPS Full HD display for vivid image clarity and 178-degree viewing angle
- Frameless and ultra-slim profile minimizes desk space requirements
- Extensive connectivity options with dual HDMI ports for complete connectivity with various devices
- 80,000,000:1 ASUS Smart Contrast ratio results in sharper and brighter visuals
- SonicMaster sound with two 3-watt speakers and built-in Bang & Olufsen ICEpower amplifier for high-quality audio playback that is true to source



Notice how the bullet-points are both extremely detailed and include a ton of keywords? At the same time, they're easily readable, which means they won't confuse customers and risk hurting conversions.

#### PRODUCT DESCRIPTION

#### **Has a Small Effect**

Your product description is basically where you expand on your Features. It's also the part of the page you have the most control over. If there's anywhere to really put a lot of effort into engagement, it's in the product description.

That being said, keep in mind that unlike with Google there is no benefit to having a keyword appear multiple times on the product page; if it's anywhere in your product listing at least once, you will be relevant to rank for it.



Roll over image to zoom in



21 new from \$27.45 1 used from \$26.99

more. Shop now.

Bring the Coffeehouse Experience Home with Mr. Coffee

Visit the Mr. Coffee Store for our full selection of drip coffee machines, espresso machines, single-serve brewers, iced tea machines, and much



amazon.com

Qty: 1 \$

#### **BRAND & MANUFACTURER PART #**

#### Has an Effect

Remember earlier when we looked at the top results for the keyword "Juicer"? You can refresh your memory below:



Something that every single one of the top listings do right in that category is list the brand and manufacturer number first in the product title. In fact, if you do the search yourself it's not until the 15th result that Amazon shows us a product listing without the brand and manufacturer number included in the title.

You always, always want to include a brand in your title because it enables your product for search filters AND allows you to capture customers searching for a specific brand. And if you're in a niche where customers are using the manufacturer number to search for products, you definitely want to include that keyword in your title.

amazon.com

#### **Customer Satisfaction & Retention Factors**

#### **Has a Huge Effect**

#### NEGATIVE SELLER FEEDBACK

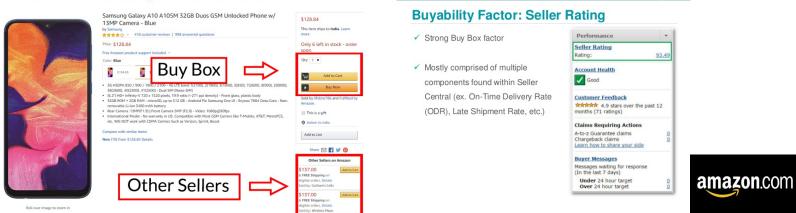
Why do I list negative seller feedback specifically, as opposed to just seller feedback in general?

Interestingly, Amazon actually claims not to track positive seller feedback; at least, not for the sake of their product search algorithm.

Instead they track **negative seller feedback rates**, or frequency. It doesn't matter how bad the feedback is – all negative feedback is the same, and it all counts against you equally in terms of search result rankings.

To be clear – as a third-party seller attempting to win the buy box (shown below) you want your seller feedback as high as possible. However, negative feedback rate is the only metric with a

known effect on product search results.

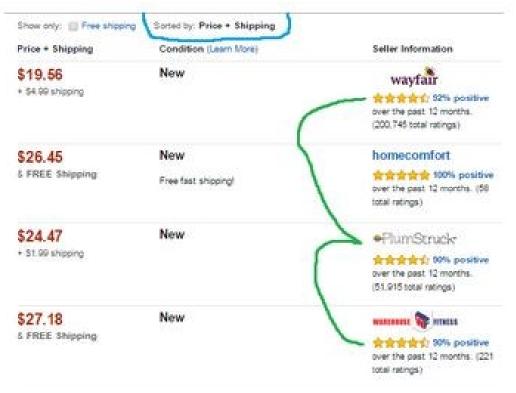


**Seller Rating** - It seems to me that the magic number for seller rating is 90%.

#### **Has a Larger Effect Now**

The listings shown to your right are a great example. Every seller on the first page has a 90% rating or above. However, you can see that a seller with a 90% rating ranks higher than a 100% rating. It seems that as long as you hit 90% positive feedback, anything extra won't have a huge impact on the Buy

Box.



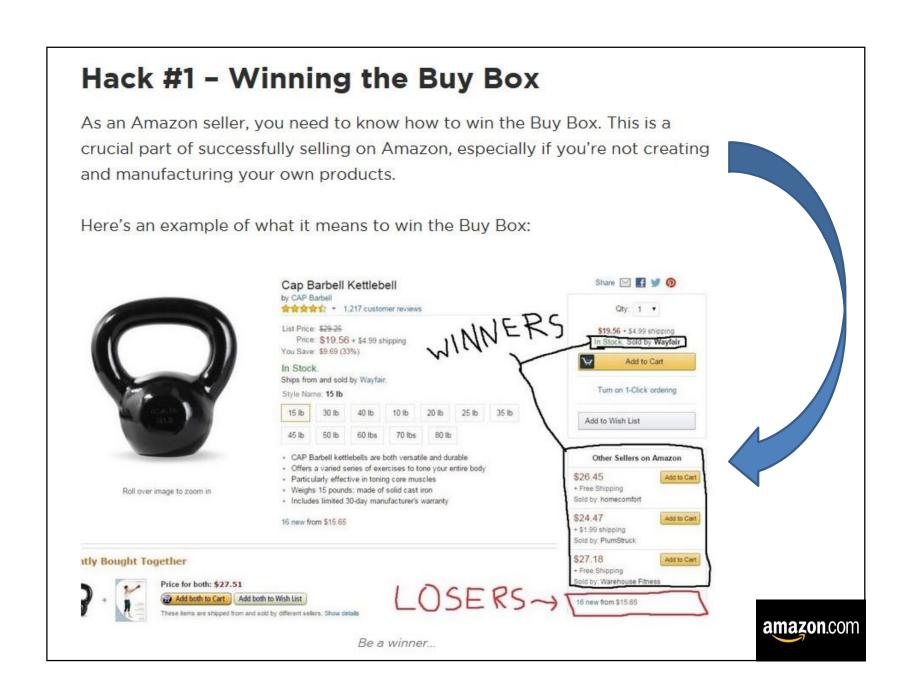


# How to Rank Higher & Appear in the Buy Box on Amazon

## **Summary of Amazon Search Ranking Tips**

- > Answered Questions
- > Image Size and Quality = 1000 x 1000 pixel minimum
- > Price -Lowest Priced Products Have a Better Chance to Show Up
- Product Listing Completeness
- > Conversion Rates & Relevance
- > Features = Bullets = Engagement
- Brand & Manufacturer Part Number First in Your Title
- ➤ No Negative Feedback & Seller Rating of at least 90%
- > Borrow money from Amazons loan program for higher ranking
- **▶** Participate in FBA to increase your ranking
- **→** Participate in Amazons Promoted Plans





Of the 20 sellers for this product, only 4 of them are shown on the product page. You can bet that these four sellers are getting most of the sales for this listing...

If you're one of the 16 losers for this product, what could you do to win the Buy Box?

## **Important Buy Box Metrics**

First, let's take some time to review known Buy Box metrics. They can basically be grouped into three categories. For reference, you can see the first page of sellers for the kettlebell listing above, shown to your right.

Pricing! - This is without a doubt the most important Buy Box metric.

By default, Amazon lists products on this page in order of Price + Shipping, and that carries into the Buy Box unless one of the other metrics are way out of whack.



**Shipping Performance** – Amazon puts an enormous priority on fast, hassle-free shipping for their customers. That's why they encourage sellers to use their Fulfilled by Amazon program.

Shipping performance includes a number of individual metrics, including Order Defect Rate (ODR) and Perfect Order Percentage (POP), both of which we talked about in our last post on Amazon ranking factors.

- ODR (Order Defect Rate) is how many orders are cancelled, returned, shipped improperly or get negative feedback for any reason.
- **POP** (Perfect Order Percentage) is how many orders go perfectly smoothly without any customer intervention.

Amazon also keeps track of how often you run out of stock, so try to maintain a 100% in-stock rate.



#### **Final Words**

Selling on Amazon doesn't have to be intimidating, even if you're a new seller. It's the largest e-Commerce platform in the world, and now you have all the tools you need to make the most of it. But in the end, nothing beats getting your hands dirty and actually putting these Amazon ranking hacks to work!

What are you waiting for? Get out there and make some money!





